

NINETEENTH CONGRESS OF THE] REPUBLIC OF THE PHILIPPINES] First Regular Session]

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RECEIVED BY:

SENATE

s.b. No. 942

Introduced by SEN. WIN GATCHALIAN

AN ACT GRANTING BROADER PROTECTION TO CONSUMERS AMENDING FOR THE PURPOSE REPUBLIC ACT NO. 7394, OTHERWISE KNOWN AS "THE CONSUMER ACT OF THE PHILIPPINES"

EXPLANATORY NOTE

An effective consumer protection legislation is important in addressing the imbalances that consumers face in economic terms, educational levels, and bargaining power. Governments should develop, strengthen, or maintain a strong consumer protection policy in accordance with the economic and social circumstances of the country, and the needs of its population, and the costs and benefits of proposed measures.

Thus, this bill seeks to amend Republic Act No. 7394 or the Consumer Act of the Philippines to include the following principles, among others:

- 1. Eight (8) Consumer Bill of Rights;
- 2. Five (5) Consumer Responsibilities;
- 3. Required English or Filipino translation of product labels in foreign languages;
- 4. Expansion of regulation on advertising and promotion to include those for consumer products, services and credit facilities;

- 5. Protection from aggressive marketing promotions that significantly impair the average consumer's freedom of choice on purchase of a product or service;
- 6. Authority to close down any establishment caught *in flagrante delicto* selling substandard and hazardous products; and
- 7. Increased penalties on the violations of the provisions of the law.

In sum, these amendments intends to enhance consumer protection and promote ethical standards in trade practices which will consequently improve market outcomes for the entire economy.

In view of the foregoing, passage of this bill is earnestly sought.



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Be it enacted by the Senate and the House of Representatives of the Philippines in Congress assembled:

1	Section 1. Short Title. — This Act shall be known as "The Enhanced Consumer
2	Act".
3	
4	Sec. 2. Republic Act (R.A.) No. 7394, otherwise known as the "Consumer Act
5	of the Philippines" is hereby amended by inserting a new Article 3 under Title I General
6	Provisions, to read as follows:
7	"ART. 3. THE EIGHT (8) CONSUMER BILL OF RIGHTS. – THE
8	GOVERNMENT, IN MAINTAINING AND STRENGTHENING THE
9	PROMOTION OF CONSUMER INTEREST AND WELFARE IN RELATION
10	TO THE BUSINESS AND INDUSTRY PRACTICE AS WELL AS THE
11	PRODUCTION AND DISTRIBUTION OF CONSUMER PRODUCTS, SHALL
12	ADOPT MEASURES AND FORMULATE POLICIES TAKING INTO

1ACCOUNT THE EIGHT (8) BASIC CONSUMER RIGHTS. THE2CONSUMERS SHALL BE ENTITLED TO:

A) RIGHT TO BASIC NEEDS - THE GUARANTEED SURVIVAL AND,
 THUS, BE PROVIDED WITH ADEQUATE FOOD, CLOTHING,
 SHELTER, HEALTH CARE, EDUCATION AND SANITATION;

6B) RIGHT TO CHOOSE - THE CHOICE OF PRODUCTS AT7COMPETITIVE PRICES WITH ASSURED SATISFACTORY8QUALITY IN ACCORDANCE WITH GOVERNMENT STANDARDS;

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 C) RIGHT TO REPRESENTATION - THE CONSIDERATION OF

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 CONSUMER INTERESTS IN THE FORMULATION AND

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 EXECUTION OF GOVERNMENT POLICIES;

12D) RIGHT TO REDRESS - CLAIM COMMENSURATE13COMPENSATION FOR MISREPRESENTATION, SUBSTANDARD,14DEFECTIVE GOODS OR UNSATISFACTORY SERVICES;

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 E) RIGHT TO CONSUMER EDUCATION - ACQUISITION OF

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 KNOWLEDGE AND SKILLS NECESSARY TO MAKE AN INFORMED

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 CHOICE;

18F) RIGHT TO SAFETY - THE PROTECTION AGAINST THE19MARKETING OF GOODS OR PROVISION OF SERVICES THAT ARE20HAZARDOUS TO HEALTH AND LIFE;

21G) RIGHT TO A HEALTHY ENVIRONMENT - LIVE AND WORK IN22AN ENVIRONMENT WHICH PERMITS A LIFE OF DIGNITY AND23WELL-BEING AND WHICH IS NEITHER THREATENING NOR24DANGEROUS; AND

H) RIGHT TO INFORMATION - PROTECTION AGAINST
 DISHONEST OR MISLEADING ADVERTISING OR LABELING AND
 BE GIVEN THE PRODUCT FACTS AND INFORMATION NEEDED
 TO MAKE AN INFORMED CHOICE."

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Sec. 3. R. A. No. 7394, is hereby amended by inserting a new Article 4 under
 Title I General Provisions to read as follows:

"ART. 4. THE FIVE (5) CONSUMER RESPONSIBILITIES. - IN
 CONNECTION WITH THE ENTITLEMENT OF THE BASIC RIGHTS
 STATED IN THE PRECEDING SECTION, THE CONSUMER SHALL
 EXERCISE THE FOLLOWING RESPONSIBILITIES:

- A) CRITICAL AWARENESS BE MORE ALERT AND
 QUESTIONING ABOUT THE USES, THE PRICE AND QUALITY OF
 GOODS AND SERVICES PURCHASED;
- 10B) CONSUMER ACTION ASSERT AND ACT TO ENSURE THAT11HIS RIGHTS ARE PROTECTED AND THAT HE IS NOT EXPLOITED;12C) SOCIAL CONCERN BE MORE AWARE OF THE IMPACT OF HIS13CONSUMPTION ON OTHER CITIZENS, ESPECIALLY THE14DISADVANTAGED OR POWERLESS GROUPS, WHETHER IN THE15LOCAL, NATIONAL, OR INTERNATIONAL COMMUNITY;

D) ENVIRONMENTAL AWARENESS - UNDERSTAND THE 16 **ENVIRONMENTAL CONSEQUENCES OF HIS CONSUMPTION. HE** 17 SHOULD RECOGNIZE INDIVIDUAL 18 AND SOCIAL **RESPONSIBILITY TO CONSERVE NATURAL RESOURCES AND** 19 PROTECT THE EARTH FOR FUTURE GENERATIONS; AND 20 E) SOLIDARITY - ORGANIZE CONSUMER GROUPS TO DEVELOP 21

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 THEIR STRENGTH AND INFLUENCE TO PROMOTE AND PROTECT

 23
 CONSUMER INTERESTS."
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25 Sec. 4. Article 4, Title I — General Provisions of R. A. No. 7394, is hereby 26 amended and renumbered to read as follows:

"Art. [4] 6. Definition of Terms. — For purposes of this Act, the term:
"a) x x x

29 "X X X

"n) *Consumer* - shall refer to a natural person who is a purchaser, lessee,
 recipient or prospective purchaser, lessor or recipient of consumer products,
 services, credit, TECHNOLOGY, ADVERTISING OR PROMOTION, AND
 OTHER ITEMS OF COMMERCE.

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"q) *Consumer products and services* - shall refer to goods, services and credits, debts or obligations, **SERVICES** which are primarily for personal, family, household or agricultural purposes, which shall include but not limited to food, drugs, cosmetics, and devices, **PRODUCT, MERCHANDISE**, **GOODS, CREDIT, TECHNOLOGY AND OTHER TRANSACTIONS OR MATTERS INTENDED TO BE COVERED BY THIS ACT.**

12 "u) Cosmetics - shall refer to [(1) articles intended to be rubbed, poured, sprinkled, or sprayed on, introduced into or otherwise applied to the human 13 14 body-or any part thereof for cleansing, beautifying, promoting attractiveness, or altering the appearance, and (2) article intended for uses as a component 15 of any such article except that such term shall not include soap.] ANY 16 SUBSTANCE OR PREPARATION INTENDED TO BE APPLIED ON THE 17 VARIOUS EXTERNAL PARTS OF THE HUMAN BODY INCLUDING THE 18 **TEETH AND THE MUCOUS MEMBRANES OF THE ORAL CAVITY FOR THE** 19 PURPOSE EXCLUSIVELY OR MAINLY FOR CLEANING, PERFUMING, 20 CHANGING APPEARANCE, CORRECTING 21 BODY ODORS, OR MAINTAINING IN HEALTHY CONDITION." 22

"x x x

"w) *Credit card* - shall refer to any card, plate, coupon book or other
 credit SINGLE device existing for the purpose of BEING USED FROM TIME
 TO TIME UPON PRESENTATION TO obtain[ing] money, property, labor or
 services on credit.

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"aj) *Guarantee* - shall refer to an expressed or implied assurance of the
 REAL quality, **PRICE**, **PROMOTION** of the consumer products and services

1offered for sale or length of satisfactory use, COSTS OR OTHER SIMILAR2CLAIMS to be expected from SUCH CONSUMER productS or SERVICES3BASED ON APPLICABLE AND ACTUAL DOCUMENTS IN ACCORDANCE4WITH THE LAW, MORALS, GOOD FAITH AND PUBLIC POLICY."

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"bm) Sales Promotion - shall refer to techniques intended for broad 6 7 consumer participation which contain promises of gain such as prizes, in cash or in kind, OR AN OPPORTUNITY TO WIN ANY PRIZES OR FREE 8 9 SERVICES, OR GIFT, OR ANY SIMILAR SCHEME, as reward for 10 **TRANSACTING FOR, RECEIVING, OR** purchas**ING** [the purchase of] a 11 product, security, service or winning in contest, game, tournament and other 12 similar competitions OR CHALLENGES which involve determination of winner/s and which utilize mass media or other widespread media of 13 14 information such as INFORMATION AND COMMUNICATION **TECHNOLOGY.** It also means techniques purely intended to increase the 15 sales, patronage and/or goodwill of [a-product], TRANSACTION FOR, 16 PURCHASING, OR RECEIVING OF, CONSUMER PRODUCTS AND 17 SERVICES. 18

19 "x x x

"bn) *Seller* - shall refer to a person engaged in the business of selling
 consumer products **AND SERVICES** directly to consumers. It shall include a
 supplier or distributor if (1) the seller is a subsidiary or affiliate of the supplier
 or distributor; (2) the seller interchanges personnel or maintains common or
 overlapping officers or directors with the supplier or distributor; or (3) the
 supplier or distributor provides or exercises supervision, direction or control
 over the selling practices of the seller.

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"br) *Standard* - shall refer to a set of conditions to be fulfilled to ensure
the quality and safety of a product **AND SERVICE**;
"x x x

Sec. 5. Article 6, Chapter I - Consumer Product Quality and Safety of R. A. No. 1 2 7394 is hereby amended to read as follows: 3 "Art. [6] 8. Implementing Agencies. — The provisions of this Act and its 4 implementing rules and regulations shall be enforced by: 5 a) the Department of Health with respect to **PROCESSED** food, 6 drugs, cosmetics, devices and **HAZARDOUS** substances; 7 b) the Department of Agriculture with respect to products related to agriculture AND FISHERIES; and 8 9 c) the Department of Trade and Industry with respect to other 10 consumer products not specified above." 11 12 SEC. 6. Article 8, Chapter I - Consumer Product Quality and Safety of R. A. No. 7394 is hereby amended to read as follows: 13 "Art. [8] 10. Publication of Consumer Product Standards. - The 14 department concerned shall, upon promulgation of the above standards, 15 16 publish or cause the publication of the same **EITHER** in a newspaper of general 17circulation, OR in the OFFICIAL GAZETTE, AND IN THE DEPARTMENT'S 18 **OR AGENCY'S OFFICIAL WEB PORTAL.** It may kewise conduct an 19 information campaign through other means deemed effective to ensure the proper guidance of consumers, businesses, industries and other sectors 20 concerned." 21 22 23 Sec. 7. Article 10, Chapter I — Consumer Product Quality and Safety of R. A. No. 7394 is hereby amended to read as follows: 24 25 "Art. [10] 12. Injurious, Dangerous and Unsafe Products. – Whenever the departments find, by their own initiative or by petition of a consumer, that 26 27a consumer product is found to be injurious, unsafe or dangerous, it shall, after 28 due notice and hearing, make the appropriate order for its recall, prohibition or seizure from public sale or distribution: *Provided*, That, in the sound discretion 29 of the department it may declare a consumer product to be imminently 30

1 injurious, unsafe or dangerous, and order its immediate recall, ban or seizure from public sale or distribution, in which case, the seller, distributor, 2 3 manufacturer or producer thereof shall be afforded a hearing within forty-eight (48) hours from such order: **PROVIDED**, FURTHER, THAT ANY 4 ESTABLISHMENT CAUGHT IN FLAGRANTE DELICTO SELLING, 5 DISTRIBUTING, MANUFACTURING, PRODUCING, OR IMPORTING 6 7 PREVIOUSLY DECLARED SUBSTANDARD AND HAZARDOUS PRODUCTS SHALL BE AUTOMATICALLY CLOSED AND SHUT DOWN. 8 "x x x." 9

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SEC. 8. Article 11, Chapter I — Consumer Product Quality and Safety of R. A.
 No. 7394 is hereby amended to read as follows:

"Art. [±1] 13. Amendment and Revocation of Declaration of the
 Injurious, Unsafe or Dangerous Character of a Consumer Product. - Any
 interested person may petition the appropriate department to commence a
 proceeding for the issuance of an amendment or revocation of a consumer
 product safety rule or an order declaring a consumer product injurious,
 dangerous and unsafe.

In case the department, upon petition by an interested party or its own initiative and after due notice and hearing, determines a consumer product to be substandard or materially defective, it shall so notify the manufacturer, distributor or seller thereof of such finding and order such manufacturer, distributor or seller to **WITHOUT DELAY:**

a) give notice to the public of the defect or failure to comply with theproduct safety standards;

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b) give notice to each distributor or seller of such product; and

c) WHEN POSSIBLE, GIVE NOTICE TO EVERY PERSON TO WHOM
SUCH CONSUMER PRODUCT WAS DELIVERED OR SOLD.

1 The department shall also direct the manufacturer, distributor or seller of such 2 product to extend **WITHIN REASONABLE TIME** any or all of the following remedies 3 to the injured person:

- 4 "x x x,"
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Sec. 9. R. A. No. 7394 is hereby amended by inserting a new Article 14 under Chapter I — Consumer Product Quality and Safety to read as follows:

8 "ART. 14. PHYSICAL SAFETY. - MANUFACTURERS OR 9 DISTRIBUTORS SHOULD ENSURE THAT AS SOON AS THEY BECOME AWARE OF UNFORESEEN HAZARDS AFTER PRODUCTS ARE PLACED 10 11 ON THE MARKET, THEY SHOULD NOTIFY THE GOVERNMENT 12 AUTHORITIES CONCERNED AND, AS APPROPRIATE, INFORM THE 13 PUBLIC WITHOUT DELAY. THE GOVERNMENT SHOULD ALSO 14 ESTABLISH MECHANISMS FOR ENSURING THAT CONSUMERS ARE **PROPERLY INFORMED OF SUCH HAZARDS."** 15

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17Sec. 10. Article 52, Chapter I — Deceptive, Unfair, and Unconscionable Sales18Acts or Practices, Title III of R. A. No. 7394 is hereby amended to read as follows:

"Art. [52] 55. Unfair or Unconscionable Sales Act or Practice. - "x x x In
 determining whether an act or practice is unfair and unconscionable, the
 following circumstances shall be considered:

"d) that the transaction that the seller or supplier induced the
consumer to enter into was excessively one-sided in favor of the seller or
supplier SUCH AS BUT NOT LIMITED TO:

25I.THAT WHEN THE CONSUMER TRANSACTION WAS ENTERED26INTO, THE SELLER OR SUPPLIER IMPOSED UPON THE27CONSUMER TERMS AND CONDITIONS GROSSLY28DISADVANTAGEOUS TO THE LATTER WHO IS REDUCED TO29THE ALTERNATIVE OF ACCEPTING THE CONTRACT OR

 1
 LEAVING IT, COMPLETELY DEPRIVED OF THE OPPORTUNITY

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 TO BARGAIN ON EQUAL FOOTING; AND

II. THE SELLER OR SUPPLIER EMPLOYS AN AGGRESSIVE 3 MARKETING PRACTICE THAT SIGNIFICANTLY CONSTRAINS 4 **OR IMPAIRS OR IS LIKELY TO SIGNIFICANTLY CONSTRAIN** 5 6 OR IMPAIR THE AVERAGE CONSUMER'S FREEDOM OF 7 CHOICE OR CONDUCT WITH REGARD TO THE PURCHASE OF 8 A PRODUCT OR SERVICE THAT CAUSES THE CONSUMER OR 9 IS LIKELY TO CAUSE THE CONSUMER TO ENTER INTO A TRANSACTION DIFFERENT FROM THE ONE THE CONSUMER 10 11 WOULD HAVE INTENDED, OR THE CONSUMER WOULD NOT HAVE DONE WITHOUT THE MARKETING PRACTICE." 12

Sec. 11. Article 81, Chapter IV - Labeling and Fair Packaging, Title III of R. A.
 No. 7394 is hereby amended to read as follows:

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"Art. [81] 84. Price Tag Requirement. — It shall be unlawful to offer any 16 17consumer product OR SERVICE for retail sale to the public without an appropriate price tag, label, or marking, OR WITH MORE THAN ONE PRICE, 18 OR DIFFERENT PRICE TAGS, LABELS, OR MARKINGS publicly displayed 19 20 to indicate of each article and said products shall not be sold at a price higher 21than that stated therein and without discrimination to all buyers: **PROVIDED**, 22 THAT IT SHALL BE UNLAWFUL FOR ANY RETAILER TO CHARGE THE 23 CUSTOMERS MORE THAN THE ACTUAL CASH RETAIL PRICE OF THE 24 GOODS OR SERVICES PURCHASED WHEN SUCH PURCHASE IS DONE 25 WITH THE USE OF CREDIT CARD AND/OR TO LIMIT BARGAIN SALE ITEMS AND SERVICES TO CASH PURCHASES: Provided, further, That 26 lumber sold, displayed or offered for sale to the public shall be tagged or labeled 27 28 by indicating thereon the price and the corresponding official name of the 29 wood: **PROVIDED**, FINALLY, That if consumer products for sale are too small or the nature of which makes it impractical to place a price tag thereon price 30

- list placed at the nearest point where the products are displayed indicating the
 retail price of the same may suffice."
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Sec. 12. R. A. No. 7394 is hereby amended by inserting a new Article 87 under
Chapter IV Labeling and Fair Packaging, Title III to read as follows:

6 "ART. 87. ENGLISH OR FILIPINO TRANSLATIONS OF PRODUCT 7 LABELS WRITTEN IN FOREIGN CHARACTERS OR LANGUAGES. -CONSUMER PRODUCTS WITH PRODUCT LABELS WRITTEN IN 8 9 FOREIGN CHARACTERS OR LANGUAGE SHALL BE ALLOWED ENTRY INTO THE COUNTRY AND INTRODUCED INTO COMMERCE ONLY IF 10 THEY 11 HAVE Α CORRESPONDING ENGLISH OR FILIPINO TRANSLATION TO ENABLE THE AUTHORITIES TO DETERMINE 12 WHETHER THE PRODUCT HAS COMPLIED WITH ALL THE OTHER 13 LABELING REQUIREMENTS AS WELL AS PROVIDE THE CONSUMERS 14 15 PROPER GUIDANCE ON THE CONTENTS AND ORIGIN OF THE PRODUCT." 16

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Sec. 13. R. A. No. 7394 is hereby amended by inserting a new Article 88 under
 Chapter IV Labeling and Fair Packaging to read as follows:

20 "ART. 88. OFFICIAL SOURCES OF INFORMATION FOR
 21 IMPORTED CONSUMER PRODUCTS. - IMPORT DATA FROM THE
 22 BUREAU OF CUSTOMS AND BUREAU OF IMPORT SERVICES SHALL BE
 23 RECOGNIZED AS OFFICIAL SOURCES OF INFORMATION TO VALIDATE
 24 THE FOLLOWING INFORMATION RELATIVE TO A PARTICULAR
 25 IMPORTED CONSUMER PRODUCT:

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1. COUNTRY OF MANUFACTURE;

- 2. NAME AND ADDRESS OF MANUFACTURER/EXPORTER;
- 3. NAME AND ADDRESS OF IMPORTER/CONSIGNEE;
 - 4. VALUE AND VOLUME OF SHIPMENT;
- 5. DATE OF ARRIVAL; AND

6. OTHER INFORMATION RELEVANT TO THE SHIPMENT IN QUESTION."

Sec. 14. R. A. No. 7394 is hereby amended by inserting a new Article 115 under Chapter VI —Advertising and Sales Promotion, Title III to read as follows:

"ART. 115. COVERAGE OF ADVERTISING AND SALES 6 7**PROMOTION.** - THE PROVISIONS ON ADVERTISING AND SALES PROMOTION SHALL APPLY TO ADVERTISING AND PROMOTION OF 8 9 CONSUMER PRODUCTS, SERVICES AND CREDIT FACILITIES, WHICH INCLUDE SPONSORSHIPS OF PROGRAMS, CONCERTS, GAMES, 10 11 SHOWS AND SIMILAR ACTIVITIES: PROVIDED, THAT WITH RESPECT TO FOOD, DRUGS, DEVICES, COSMETICS AND HAZARDOUS 12 SUBSTANCES AND AGRICULTURAL PRODUCTS. THE SAME SHALL BE 13 UNDER THE JURISDICTION OF THE DEPARTMENTS CONCERNED." 14

Sec. 15. R. A. No. 7394 is hereby amended by inserting a new Article 116 under
 Chapter VI — Advertising and Sales Promotion, Title III to read as follows:

18 "ART. 116. COVERAGE. - THESE PROVISIONS SHALL APPLY TO
 19 THE PHILIPPINE ADVERTISING COMMUNITY WHICH INCLUDES
 20 ADVERTISERS, ADVERTISING AGENCIES, MEDIA AND ADVERTISING
 21 SUPPORT GROUPS BUT SHALL NOT APPLY TO THE FOLLOWING:

- 1. PUBLIC SERVICE AND EMERGENCY ANNOUNCEMENTS OF UTILITY COMPANIES;
- 242. RELIGIOUS, POLITICAL AND PUBLIC ISSUE25ADVERTISEMENTS AND ANNOUNCEMENTS, EXCEPT26WHERE THESE INVOLVE OR SEEK TO PROMOTE27COMMERCIAL TRANSACTIONS; AND
 - 3. STANDARD TRANSPORT ANNOUNCEMENTS, CLASSIFIED ADVERTISEMENTS AND OBITUARIES."

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1 Sec. 16. R. A. No. 7394 is hereby amended by inserting a new Article 117 under Chapter VI —Advertising and Sales Promotion, Title Ill to read as follows: 2 "ART. 3 117. ADVERTISING GENERAL PRINCIPLES. ADVERTISEMENTS SHALL BE GUIDED BY THE FOLLOWING 4 **PRINCIPLES:** 5 6 (1) ADVERTISING MUST PROVIDE THE GENERAL PUBLIC WITH 7 **RELEVANT AND TRUTHFUL INFORMATION ON PRODUCTS AND** 8 SERVICES, THEREBY HELPING CONSUMERS MAKE INFORMED 9 CHOICES; AND 10 (2) THE ADVERTISING INDUSTRY SHOULD CONTINUE TO 11 IMPROVE THE LEVELS AND STANDARDS OF ADVERTISING." 12 13 Sec. 17. R. A. No. 7394 is hereby amended by inserting a new Article 118 under 14 Chapter VI — Advertising and Sales Promotion, Title III to read as follows: 15 "ART. 118. PRESENTATION OF ADVERTISEMENTS, - (1) CLAIMS OF PRODUCTS AND SERVICE FEATURES OR THEIR INTENDED 16 **USAGE SHOULD BE CLEARLY PRESENTED AND SHOULD NOT MISLEAD** 17 OR BE LIKELY TO MISLEAD THE PERSONS TO WHOM THEY ARE 18 ADDRESSED BY INACCURACY, AMBIGUITY, EXAGGERATION OR 19 20 OMISSION; (2) ANY TEST OR DEMONSTRATION MAY BE USED ONLY IF IT 21 DIRECTLY PROVES THE CLAIMED PRODUCT OR SERVICE FEATURE OR 22 CHARACTERISTICS AND SHOULD BE PRESENTED CLEARLY AND 23 ACCURATELY. 24 (3) CORPORATE ADVERTISING MUST BE FAIR, TRUTHFUL AND 25 ACCURATE; IT SHOULD NOT CONTAIN ANY EXAGGERATIONS OR 26 SWEEPING GENERALIZATIONS THAT MAY MISLEAD THE PUBLIC 27**REGARDING THE ADVERTISER OR THE ATTRIBUTES OF ITS** 28 29 PRODUCTS OR SERVICES: PROVIDED. THAT WHERE THE ADVERTISEMENTS CONTAIN SPECIFIC CLAIMS REGARDING THE 30

1COMPANY OR ITS PRODUCTS OR SERVICES, SUCH CLAIMS MUST BE2VERIFIABLE AND SUBJECT TO SUBSTANTIATION IN THE SAME3MANNER AS REGULAR PRODUCT OR SERVICE ADVERTISEMENTS."

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5 Sec. 18. Article 110, Chapter VI —Advertising and Sales Promotion, Title III of 6 A. No. 7394 is hereby amended to read as follows:

"Art. [110] 119. *False, Deceptive or Misleading Advertisement.* — It shall be
unlawful for any person to disseminate or to cause the dissemination of any false,
deceptive or misleading advertisement by Philippine mail or in commerce by print,
radio, television, outdoor advertisement, INTERNET, MOBILE PHONE, or other
medium for the purpose of inducing or which is likely to induce directly or indirectly
the purchase of consumer products or services."

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Sec. 19. R. A. No. 7394 is hereby amended by inserting a new Article 120 under
 Chapter VI —Advertising and Sales Promotion, Title III to read as follows:

17"ART. 120. SPECIFIC CLAIMS. - (1) INGREDIENT ADVERTISING - (A) ADVERTISEMENTS SHOULD NOT CONTAIN ANY REFERENCE 18 WHICH COULD LEAD THE PUBLIC TO ASSUME THAT A PRODUCT 19 CONTAINS A SPECIFIC INGREDIENT UNLESS THE INGREDIENT'S 20 21 **QUANTITIES AND PROPERTIES AS WELL AS THE MATERIAL BENEFIT** 22 THAT **RESULTS FROM ITS INCLUSION IN** THE PRODUCT FORMULATION HAVE BEEN TECHNICALLY SUBSTANTIATED; AND (B) 23 24 **ADVERTISEMENTS SHOULD NOT IMPLY THAT A CERTAIN BENEFIT IS** DUE TO A SPECIFIC INGREDIENT UNLESS A VERIFIABLE CAUSE AND 25 **EFFECT RELATIONSHIP EXISTS.** 26

(2) PROFESSIONAL DATE REFERENCES – ADVERTISEMENTS
 USING THE RESULTS OF A BONA FIDE RESEARCH, SURVEYS, OR TEST
 RELATING TO A PRODUCT SHOULD NOT BE PRESENTED
 INACCURATELY OR IN A MISLEADING MANNER, NOR SHOULD IT

IMPLICATIONS BEYOND WHAT 1 CLAIM ANY IS CLEARLY 2 ESTABLISHED BY RESEARCH, SURVEY OR TEST.

3 (3) SCIENTIFIC CLAIMS - (A) VISUAL REPRESENTATIONS OF 4 LABORATORY SETTINGS MAY ONLY BE EMPLOYED PROVIDED THE RESEARCH WAS CONDUCTED IN THE LABORATORY; AND (B) IN CASE 5 OF REFERENCES TO TESTS BY PROFESSIONALS OR INSTITUTIONS 6 INCLUDING BUT NOT LIMITED TO DOCTORS, ENGINEERS, AND 8 **RESEARCH FOUNDATIONS, THE DOCUMENTED AND AUTHORITATIVE** EVIDENCE SHOULD BE SUBMITTED TO SUBSTANTIATE SUCH TESTS AND CLAIMS BASED THEREON. 10

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(4) NUMBER ONE OR LEADERSHIP CLAIM - (A) NO "NUMBER 1" 11 CLAIM WITH RESPECT TO ANY PRODUCT OR SERVICE SHALL BE 12 ALLOWED UNLESS IT IS CLEARLY DELINEATED AND QUALIFIED AS 13 TO RENDER THE CLAIM OBJECTIVELY VERIFIABLE. THE CLAIM 14 SHOULD, IN ANY CASE, BE SUBSTANTIATED. 15

16 (5) TESTIMONIALS - (A) TESTIMONIAL CLAIMS RELATING TO THE PRODUCT BEING ADVERTISED SHOULD BE GENUINE AND 17TRUTHFUL; (B) INDIVIDUALS ENDORSING A PRODUCT OR SERVICE 18 IN COMMUNICATION MATERIALS AND WHO IS PRESENTED AS AN 19 EXPERT MUST HAVE DEMONSTRABLE CREDENTIALS 20 TO SUBSTANTIATE THE CLAIMED EXPERTISE. THE ENDORSEMENT MUST 21 22 BE SUPPORTED BY AN ACTUAL EXERCISE OF EXPERTISE IN EVALUATING THE PRODUCT OR SERVICE CHARACTERISTICS. SUCH 23 EVALUATION MUST BE RELEVANT AND AVAILABLE TO AN ORDINARY 24 CONSUMER'S USE OF THE PRODUCT; AND (C) ENDORSEMENTS BY AN 25 ORGANIZATION ARE CONSIDERED AS JUDGMENT BY A GROUP 26 WHOSE COLLECTIVE EXPERIENCE OUTWEIGHS THAT OF AN 27 INDIVIDUAL MEMBER, ADVERTISER MUST PROVIDE EVIDENCE THAT 28 29 THE ORGANIZATION'S ENDORSEMENT WAS REACHED BY A PROCESS SUFFICIENT TO ENSURE THAT IT REFLECTS THE COLLECTIVE 30

1JUDGMENT OF THE ORGANIZATION. THE ORGANIZATION MAY BE2CONSIDERED LEGITIMATE IF IT CAN PRESENT PROOF OF EXISTENCE3FOR AT LEAST ONE (1) YEAR."

Sec. 20. R. A. No. 7394 is hereby amended by inserting a new Article 125 under
Chapter VI - Advertising and Sales Promotion, Title III to read as follows:

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7 "ART. 125. COVERAGE AND EXEMPTION OF THE SALES **PROMOTION OF CONSUMER PRODUCTS AND SERVICES.** - (A) 8 9 COVERAGE OF THE SALES PROMOTION OF CONSUMER PRODUCTS AND SERVICES. - THE PROVISIONS ON SALES PROMOTION OF THE 10 11 CONSUMER PRODUCTS AND SERVICES SHALL APPLY TO ALL PROMOTIONAL CAMPAIGNS AND ANNOUNCEMENTS FOR CONSUMER 12 13 PRODUCTS, SERVICES, CREDIT FACILITIES, AS WELL AS BEAUTY CONTESTS, NATIONWIDE IN CHARACTER. 14

15 THE PROVISIONS OF SALES PROMOTION OF CONSUMER PRODUCTS AND SERVICES SHALL LIKEWISE APPLY TO SIMILAR 16 17 **ACTIVITIES SUCH AS BUT NOT LIMITED TO IN-STORE PROMOTIONS** OFFERING REDUCED PRICES, SPECIAL 18 OFFERS, PRODUCT DEMONSTRATION, PRODUCT SAMPLES, REBATES, DISCOUNTS, 19 PREMIUM-IN-PACK, AND EXPERT ADVICE. 20

(B) EXEMPTION OF THE SALES PROMOTION OF CONSUMER
 PRODUCTS AND SERVICES - THE PROVISIONS OF SALES PROMOTION
 OF CONSUMER PRODUCTS AND SERVICES SHALL NOT APPLY TO THE
 FOLLOWING PROMOTIONAL CAMPAIGNS OR ACTIVITIES:

(1) GOVERNMENT OR ANY OF ITS AGENCIES OR INSTRUMENTALITIES, WHEN THE SAME IS CONDUCTED IN THE EXERCISE OF THEIR GOVERNMENTAL FUNCTIONS;

(2) PRIVATE ENTITIES IN JOINT PROJECT/S WITH ANY
 GOVERNMENT AGENCY UNDER THE PRECEDING PARAGRAPH;
 AND

1 (3) SOCIAL, CIVIC, POLITICAL, **RELIGIOUS**, 2 EDUCATIONAL, PROFESSIONAL AND **OTHER** SIMILAR 3 ORGANIZATIONS WHICH EXTEND PROMOTIONAL ACTIVITY 4 AMONG THEIR **MEMBERS:** PROVIDED, THAT THE PROMOTIONAL ACTIVITY IS NOT CONSIDERED 5 SALES PROMOTIONAL CAMPAIGN AS DEFINED UNDER THIS ACT." 6

8 Sec. 21. Article 116, Chapter VI — Advertising and Sales Promotion, Title III of
9 A. No. 7394 is hereby amended to read as follows:

"ART. [116] 127. Permit to Conduct Promotion. - No person shall 10 conduct any sales campaigns, including beauty contest, national in character, 11 sponsored and promoted by **PRODUCERS**, **RETAILERS**, **SELLERS**, 12 **DISTRIBUTORS, SUPPLIERS, IMPORTERS, OR** manufacturing enterprises 13 without first securing a permit from the concerned department prior to the 14 commencement thereof. Unless an objection or denial is received WITHIN 15 FIVE (5) DAYS [fifteen (15) days] from filing of the COMPLETE application, 16 the same shall be deemed approved and the promotion campaign or activity 17may be conducted: *Provided*, that any sales promotion campaign using medical 18 prescriptions or any part thereof or attachment thereto for raffles or a promise 19 of reward shall not be allowed, nor a permit be issued thereof." 20

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Sec. 22. R. A. No. 7394 is hereby amended by inserting a new Article 128 under
 Chapter VI — Advertising and Sales Promotion, Title III, to read as follows:

24 "ART. 128. APPLICATION FOR PERMIT. - (A) THE APPLICATION
 25 FOR PERMIT SHALL BE IN THE FORM PRESCRIBED BY THE
 26 DEPARTMENT CONCERNED.

27(B) WHO MAY FILE THE APPLICATION FOR PERMIT. - THE28PERSON WHOSE CONSUMER PRODUCTS, SERVICES, CREDIT29FACILITIES, BEAUTY CONTESTS, COMPETITION, GAMES SHOWS AND

 1
 THE LIKE ARE BEING PROMOTED MAY FILE THE APPLICATION FOR

 2
 PERMIT.

THE ABOVE PERSON SHALL SIGN THE APPLICATION З INDIVIDUALLY OR JOINTLY WITH THE OTHERS OR SUBMIT 4 THEREWITH A TRUE COPY OF ANY WRITTEN AGREEMENT BETWEEN 5 6 OR AMONG THEMSELVES, REFLECTING THE DEGREE OR EXTENT OF 7 THEIR PARTICIPATION AND RESPONSIBILITY IN THE CONDUCT OF 8 THE PROMOTIONAL ACTIVITY COVERED BY THIS ACT WHERE NO LIMITATION AS TO THE EXTENT OF THE LIABILITY 9 OR **RESPONSIBILITY IS INDICATED IN SUCH AGREEMENT, ALL OF THEM** 10 SHALL BE JOINTLY AND SEVERALLY LIABLE AND RESPONSIBLE 11 THEREFOR. 12

(C) APPLICATION THROUGH AND BY AN AGENT- WHERE THE
 PROMOTIONAL CAMPAIGN/ACTIVITY IS APPLIED FOR AND IN
 BEHALF OF THE PERSONS MENTIONED IN PARAGRAPH (A) HEREOF,
 THE AGENT SHALL BE AUTHORIZED BY A SPECIAL POWER OF
 ATTORNEY OR A BOARD RESOLUTION AS EVIDENCED BY A
 SECRETARY'S CERTIFICATE AS THE CASE MAY BE."

19

20 Sec. 23. R. A. No. 7394 is hereby amended by inserting a new Article 129 under 21 Chapter VI -- Advertising and Sales Promotion, Title III, to read as follows:

22 "ART. 129. PROHIBITED ACTS IN THE CONDUCT OF SALES
 23 PROMOTION. - "THE FOLLOWING ACTS ARE PROHIBITED IN THE
 24 CONDUCT OF SALES PROMOTION CAMPAIGN:

25 26 (A) GAMBLING AND WAGERING SCHEMES;

(B) USE OF MEDICAL PRESCRIPTIONS; AND

(C) DIRECTLY OR INDIRECTLY TAMPERING WITH THE
 ENTRIES, PARAPHERNALIA AND/OR ELECTRONIC DEVICE IN A
 PROMOTIONAL CAMPAIGN/ACTIVITY COVERED BY THIS ACT OR
 UNDULY INFLUENCING THE RESULTS THEREOF OR PERFORMING

1 ANY ACT TO THE PREJUDICE OF LEGITIMATE PARTICIPANTS OR 2 WINNERS."

Sec. 24. R. A. No. 7394 is hereby amended by inserting a new Article 130 under
 Chapter VI — Advertising and Sales Promotion, Title Ill, to read as follows:

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6 7 "ART. 130. VOLUNTARY CANCELLATION OF APPROVED PROMOTIONAL CAMPAIGN/ACTIVITY.

8 (A) VOLUNTARY CANCELLATION BEFORE PUBLICATION - A
 9 PERSON MAY VOLUNTARILY CANCEL OR DISCONTINUE THE
 10 APPROVED PROMOTIONAL CAMPAIGN/ACTIVITY PROVIDED NO
 11 INFORMATION DISSEMINATION AND ADVERTISING THEREON HAS
 12 BEEN MADE AND THAT A WRITTEN NOTICE SHALL BE SUBMITTED TO
 13 THE DEPARTMENT PRIOR TO SUCH VOLUNTARY CANCELLATION.

(B) VOLUNTARY CANCELLATION AFTER PUBLICATION - IF ANY 14 15 ANNOUNCEMENT, INFORMATION DISSEMINATION OR ADVERTISING OF THE PROMOTIONAL CAMPAIGN/ACTIVITY HAS 16 17 ALREADY BEEN MADE, BUT THE PROMOTION PERIOD HAS NOT YET COMMENCED, THE DISCONTINUANCE OR CANCELLATION OF THE 18 PROMOTION MAY BE MADE ONLY UPON PRIOR WRITTEN NOTICE TO 19 THE DEPARTMENT WITHIN A PERIOD OF NOT LESS THAN FIVE (5) 20 DAYS BEFORE THE COMMENCEMENT OF THE ORIGINAL INTENDED 21 DATE OF PROMOTION. 22

23THE SPONSOR SHALL HONOR THE PROMOTIONAL24COMMITMENTS SHOULD IT FAIL TO COMPLY WITH THE REQUIRED25PERIOD.

(C) VOLUNTARY CANCELLATION OF ONGOING PROMOTION
 VOLUNTARY CANCELLATION OR DISCONTINUANCE OR SUSPENSION
 OF ANY ONGOING PROMOTIONAL CAMPAIGNS/ACTIVITIES SHALL
 NOT BE ALLOWED EXCEPT UPON PRIOR WRITTEN APPROVAL BY THE

 1
 DEPARTMENT WHICH SHALL BE BASED ON ANY OF THE FOLLOWING

 2
 GROUNDS:

- (I) A FINAL JUDGMENT OF VOLUNTARY INSOLVENCY OR BANKRUPTCY AGAINST THE PERSON WHO APPLIED;
- 5(II)OCCURRENCE OF ANY FORTUITOUS EVENT OR FORCE6MAJEURE THAT WILL MAKE IT IMPOSSIBLE TO7CONTINUE THE PROMOTIONAL CAMPAIGN OR ACTIVITY:8PROVIDED, HOWEVER, THAT THOSE WHO HAD ALREADY9WON IN THE PROMOTION BEFORE THE APPROVAL THE10CANCELLATION OR DISCONTINUANCE OR SUSPENSION11SHALL BE PAID OR GIVEN THEIR PRIZES."

Sec. 25. R. A. No. 7394 is hereby amended by inserting a new Article 131 under
 Chapter VI — Advertising and Sales Promotion, Title III to read as follows:

15 "ART. 131. RULES ON MECHANICS. - ALL COVERED
 16 PROMOTIONAL CAMPAIGNS AND ACTIVITIES SHALL ABIDE BY OR
 17 COMPLY WITH THE RULES ON THE MECHANICS OF THE PROMOTION
 18 SET FORTH IN THE IMPLEMENTING RULES AND REGULATIONS OF
 19 THE AGENCY CONCERNED."

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21 Sec. 26. R. A. No. 7394 is hereby amended by inserting a new Article 136 under 22 Chapter VI Advertising and Sales Promotion, Title IIII to read as follows:

23 "ART. 136. SELECTION OF PARTICIPANTS AND WINNERS. - THE
 24 SELECTION OF PARTICIPANTS AND WINNERS OF A PROMOTIONAL
 25 PROGRAM SHALL BE GUIDED BY THE FOLLOWING:

26(A) MODEOFSELECTIONOFPROSPECTIVE27PARTICIPANTS/ENTRIESPROSPECTIVEPARTICIPANTS/ENTRIES28ARE SELECTED IN A FAIR, HONEST AND TRANSPARENT MANNER.29THERE MUST BE PROOF OF NOTICE OF SELECTION AND SUCH OTHER

1RELEVANT INFORMATION TO THE SELECTED PARTICPANTS IN A2MANNER EXPRESSLY PROVIDED FOR IN THE MECHANICS.

3 (B) DETERMENATION OF WINNERS - DRAW DATE OR DATES FOR THE SELECTION OF PARTICIPANTS OR WINNERS TO A 4 PROMOTIONAL CAMPAIGN OR ACTIVITY SHALL NOT BE MORE THAN 5 6 FOURTEEN (14) DAYS AFTER THE DEADLINE OF THE SUBMISSION OF 7 ENTRIES. WINNERS MAY BE DETERMINED THROUGH THE USE OF 8 ANY TECHNIQUE NOT CONTRARY TO LAW, MORALS AND PUBLIC POLICY PROVIDED THE SAME SHALL BE CONDUCTED IN A FAIR, 9 HONEST AND TRANSPARENT MANNER." 10

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Sec. 27. R. A. No. 7394 is hereby amended by inserting a new Article 148 under
 Title IV - Consumer Credit Transaction to read as follows:

14"ART. 148. IMPLEMENTING AGENCY. -THE BANGKO SENTRAL15NG PILIPINAS SHALL STRICTLY ENFORCE THE PROVISION OF THIS16CHAPTER AND ITS IMPLEMENTING RULES AND REGULATIONS17EXCEPT THOSE WHICH FALL WITHIN THE JURISDICTION OF THE18SECURITIES AND EXCHANGE COMMISSION."

- 19
- Sec. 28. Article 149, Chapter I Establishment and Composition, Title V of R.A.
 No. 7394 is hereby amended to read as follows:

"Art. [149] 166. *Composition.* - The Council shall be composed of
 representatives from the following government agencies and nongovernment
 agencies:

- a) Department of Trade and Industry;
- 26 b) Department of Education,
- c) Department of Health;
- 28 d) Department of Agriculture;
- 29 E) DEPARTMENT OF ENERGY;
- 30 F) BANGKO SENTRAL NG PILIPINAS;

G) [e] four (4) representatives from the consumer organizations of
 nationwide base to be chosen by the President among [the] ITS nominees
 [submitted by the various groups in the Philippines]; AND

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H) [f] two (2) representatives from the business industry/sector to be chosen by the President from among the nominees submitted by the various business organizations."

Sec. 29. Article 151, Chapter I - Establishment and Composition, Title V of R.A.
No. 7394 is hereby amended to read as follows:

"Art. [151] 168. Per Diems of Members. — The members of the Council shall
 be entitled to an allowance of FIVE THOUSAND PESOS [five hundred pesos
 (P500.00)] per meeting actually attended but not more than TWENTY THOUSAND
 PESOS (P20,000.00) [two thousand pesos (P2,000.00)] a month.

14

Sec. 30. Article 156, Chapter II - Powers and Functions, Title V, of R. A. No.
7394 is hereby amended to read as follows:

"Art. [156] 173. Consumer Participation. — The Departments shall
 establish procedures for RECOGNITION OF THE meaningful participation by
 consumers or consumer organizations in the development and review of
 department rules, policies, and programs.

Such procedures shall include provisions for a forum, where consumers can express their concerns and recommendations to decision-makers. The departments shall exert efforts to inform consumers of pending proceedings where their participation is important."

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26 Sec. 31. Article 164, Chapter Ill - Consumer Complaints, Title V, of R. A. No. 27 7394 is hereby amended to read as follows:

"Art. [164] 181. Sanctions. — After investigation, any of the following
 administrative penalties may be imposed even if not prayed for in the
 complaint:

"a) x x x

2 "x x x

"E) AUTOMATIC CANCELLATION OF A BUSINESS NAME;

[e] F) the imposition of administrative fines in such amount as deemed
reasonable by the Secretary, which shall in no case be less than FIFTY
THOUSAND PESOS (P50,000.00) [Five hundred pesos (P500.00)] nor more
than ONE MILLION PESOS (P1,000,000.00) [Three hundred thousand
pesos (P300,000.00) depending on the gravity of the offense, and an additional
fine of not [more] LESS than One thousand pesos (P1,000.00) FOR [or] each
day of continuing violation."

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Sec. 32. R. A. No. 7394 is hereby amended by inserting a new Article 185 under
 Title VI - Transitory and Final Provisions to read as follows:

14 "ART. 185. CRIMINAL PENALTIES. - ANY PERSON WHO
15 VIOLATES ANY PROVISION OF THIS ACT SHALL, UPON CONVICTION,
16 BE SUBJECT TO A FINE OF NOT LESS THAN FIFTY THOUSAND PESOS
17 (P50,000.00) BUT NOT MORE THAN ONE MILLION PESOS
18 (P1,000,000.00) OR IMPRISONMENT OF NOT LESS THAN THREE (3)
19 YEARS BUT NOT MORE THAN SEVEN (7) YEARS OR BOTH, UPON THE
20 DISCRETION OF THE COURT."

21

Sec. 33. Article 169, Title VI - Transitory and Final Provisions of R. A. No. 20
 7394 is hereby amended to read as follows:

"Art. [169] 187. *Prescription.* — All actions or claims accruing under the
 provisions of this Act and the rules and regulations issued pursuant thereto
 shall prescribe within [two (2)] THREE (3) years from the time the consumer
 transaction was consummated or the deceptive or unfair and unconscionable
 act or practice was committed and in case of hidden defects, from discovery
 thereof."

1 Sec. 34. *Renumbering of Articles.* - Articles of R. A. No. 7394 are hereby 2 renumbered accordingly.

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Sec 35. *Implementing Rules and Regulations.* — Within sixty (60) days from the effectivity of this Act, the Council shall formulate the rules and regulations to effectively implement the provisions of this Act.

8 Sec. 36. *Separability Clause.* — If any portion or provision of this Act is declared 9 unconstitutional, the remainder of this Act or any provisions not affected thereby shall 10 remain in force and effect.

11

Sec. 37. *Repealing Clause.* — Any laws, presidential decrees or issuances, executive orders, letters of instruction, rules or regulations inconsistent with the provisions of this Act are hereby repealed or modified accordingly.

15

Sec. 38. *Effectivity.* - This Act shall take effect fifteen (15) days following its complete publication in two (2) newspapers of general circulation or in the Official Gazette.

Approved,