SIXTEENTH CONGRESS OF THE )
REPUBLIC OF THE PHILIPPINES )
First Regular Session )



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**SENATE** 

RECEIVED BY:

s. no. 483

Introduced by Senator Antonio "Sonny" F. Trillanes IV

## **EXPLANATORY NOTE**

Republic Act No. 8291 or the Government Service Insurance System (GSIS) Act of 1997 was enacted to expand and increase the coverage and benefits of GSIS members. Despite the provisions stipulated therein, GSIS is continuously hounded by complaints from members due to its failure and inefficiency to provide the benefits for its members. These complaints include the undue delay in the processing and delivery of the members' benefits; alleged inefficiency in updating members' records, non-posting or delayed posting of premium remittances causing underpayments or non-payment of dividends, and non-deduction of loan remittances; and problematic issuance of an E-Card Plus and implementation of Claims and Loans Interdependence Policy (CLIP), which appears to be very onerous as it affects housing loans and retirement benefits of members.

One of the leading complaints against GSIS came from the public school teachers who were labeled as "delinquent members" per records of GSIS, despite the fact that payments for their loan accounts and GSIS premium contributions are regularly deducted every month from their salaries and these deductions are reflected on their monthly payrolls.

In view of the foregoing considerations, the proposed bill seeks to protect and promote the welfare of our government employees. It institutionalizes the rights of GSIS members, including the right to courteous and responsive service, right to information, right to GSIS benefits, right to expeditious processing of claims, and right to be heard.

This law also increases the composition of GSIS Board of Trustees to include the Secretary of the Department of Education and the Chairman of the Civil Service Commission. This increased representation will hopefully provide teachers and other government employees better opportunity to air their concerns and effect solutions to their problems.

Approval of this bill is therefore earnestly requested.

ANTONIO "SONNY" K. TRILLANES IV

Senator



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## Introduced by Senator Antonio "Sonny" F. Trillanes IV

## "AN ACT

INSTITUTIONALIZING THE RIGHTS OF GOVERNMENT SERVICE INSURANCE SYSTEM (GSIS) MEMBERS, PROVIDING THEM ADDITIONAL REPRESENTATION IN THE GSIS BOARD, AND FOR OTHER PURPOSES"

Be it enacted by the Senate and the House of Representatives of the Philippines in Congress assembled:

SECTION 1. Short Title. - This Act shall be known as the "GSIS Members' Rights and 1 2 Benefits Act of 2013." 3 SEC. 2. Declaration of Policy. - It is a declared policy of the State to provide, develop and 4 5 promote a sound social security system responsive to the needs of its workers. Furthermore, the State shall review and strengthen policies that advance and protect the 6 welfare of workers in the public sector. 7 Likewise, the Constitution guarantees the right of all workers to participate in policy and 8 9 decision-making processes affecting their rights and benefits as may be provided by law. 10 Towards this end, the State shall: (A) Ensure the adoption of policies beneficial to GSIS members paving the way 11 12 for a responsible, integrated and transparent social security system; 13 (B) Provide greater representation for members at the highest policy-making level of the GSIS; 14 (C) Insulate the Social Insurance Fund (SIF) from dissipation due to the volatility 15 16 of the global economy;

1	(D) Ensure that top-level officials of the GSIS are held accountable for
2	mismanagement and inefficiencies in the delivery of services to members
3	and beneficiaries; and
4	(E) Provide GSIS members and beneficiaries alternative venues in the settlement
5	of disputes.
6	
7	SEC. 3. Section 2 of Republic Act No. 8291, otherwise known as "The Government
8	Service Insurance Act of 1997", is hereby amended to read as follows:
9	"Sec. 2. Definition of Terms Unless the context otherwise indicates, the
10	following terms shall mean:
11	"xxx
12	"(f) Dependents - Dependents shall be the following:
13	(a) the legitimate spouse dependent for support upon the member or pensioner;
14	(b) legitimate, legitimated legally adopted child, including the illegitimate child, who is
15	unmarried, [not gainfully employed) not over the age of majority, or is over the age of
16	majority but incapacitated and incapable of self-support due to mental or physical
17	[defect) HANDICAP acquired prior to the age of majority; and (c) the parents dependent
18	upon the member for support;
19	"xxx
20	{
21	SEC. 4. Members' Rights In addition to their rights under existing laws, the members
22	shall have the following rights:
23	(A) Right to Courteous and Responsive Service
24	1. To be considered a GSIS member from the first day of government service;
25	2. To be provided prompt and accurate service;
26	3. To be accorded respect by the executives and employees of the GSIS; and
27	4. To be afforded comfortable and customer-friendly facilities when transacting with
28	the GSIS.
29	(B) Right to Information

1	1. To be informed of the laws, regulations, policies or programs affecting the
2	members' rights, benefits, obligations, and privileges, including amendments or
3	changes thereto;
4	2. To be provided with copies of GSIS policies and regulations pertaining to benefits
5	and claims administration;
6	3. To be informed of the various modes and options in availing benefits;
7	4. To receive accurate and updated membership data, records and information,
8	including records of premium remittances and loan payments;
9	5. To have GSIS data and records protected from unauthorized, unlawful or improper
10	disclosure; and
11	6. To be informed in advance of documents required to facilitate transaction,
12	processing period and updated status of claims or loan applications.
13	(C) Right to GSIS Benefits
14	1. To receive on time the benefits the member has qualified to even after separation
15	from the service;
16	2. To avail the mode of retirement, among the different applicable retirement laws
17	and be allowed to change the preferred mode: Provided, That the retirement pension
18	package has not yet been received;
19	3. To be protected against discrimination and thus receive the same benefits and
20	privileges granted other members similarly situated; and
21	4. To receive benefits exempt from all taxes, fees, charges and duties of all kinds.
22	(D) Right to Expeditious Processing of Claims
23	1. To claim and receive on time benefits provided under applicable laws;
24	2. To exhaust all legal remedies under existing laws; and
25	3. To be protected from diminution of benefits that may arise with the passage of
26	a subsequent law or regulation.
27	(E) Right to be Heard
28	1. To be represented in the GSIS governing Board;
29	2. To participate in meaningful exchange of views in dialogues and fora
30	3. To be consulted on the policies and programs to be implemented by the system;
	'

1	4. To convey grievances and be accorded immediate response; and
2	5. To transact business with the GSIS in person or through electronic access
3	points.
4	
5	SEC. 4-A. Special Rights for the Elderly, Disabled and Seriously-Ill Members,
6	Beneficiaries and Pensioners The following special rights are to be afforded to the elderly,
7	disabled and seriously-ill members, beneficiaries and pensioners, to wit:
8	1. To be provided special access lanes;
9	2. To be prioritized in the processing and releasing of claims and benefits;
10	3. To be given preference in the dissemination of information pertaining to
11	policies; and
12	4. To be accorded leniency in the submission of documents: Provided, That there
13	is substantial compliance with the requirements prescribed by GSIS.
14	
15	SEC. 5. Agency's/ Employer's Responsibilities The government agencies covered by
16	the GSIS Act, as employers, shall have the following responsibilities:
17	1. To remit employees' and employers' contributions to the GSIS within the
18	prescribed time mandated by the GSIS Act;
19	2. To provide promptly documents required to facilitate the processing of
20	documents and claims;
21	3. To provide additional documents as necessary to reconcile the records of accounts;
22	and
23	4. To inform GSIS, through their agency authorized officers, of any update pertaining
24	to personal or service records that may affect the processing of claims and benefits.
25	
26	SEC. 6. Section 7 of Republic Act No. 8291, otherwise known as "The Government Service
27	Insurance Act of 1997" is hereby amended to read as follows:
28	"Sec. 7. Interests on Delayed Remittances Agencies which delay the remittance of
29	any and all monies due the GSIS shall be charged interests as may be prescribed by the Board

1	but not[less] MORE than two percent (2%) simple interest per month. Such interest shall be
2	paid by the employers concerned.
3	
4	SEC. 7. Section 28 of Republic Act No. 8291, otherwise known as "The Government Service
5	Insurance Act of 1997" is hereby amended to read as follows:
6	"Sec. 28. Prescription Claims for benefits under this Act [except for life and
7	retirement] shall NOT prescribe. [after four (4) years from the date of contingency.]
8	
9	SEC. 8. Section 30 of Republic Act No. 8291, otherwise known as "The Government Service
10	Insurance Act of 1997" is hereby amended to read as follows:
11	"Sec. 30. Settlement of Disputes The GSIS AND THE REGIONAL TRIAL
12	COURT (RTC) shall have original and [exclusive] CONCURRENT jurisdiction to settle
13	any dispute arising under this Act and any other laws administered by the GSIS.
14	"xxx
15	
16	SEC. 9. Section 31 of Republic Act No. 8291, otherwise known as "The Government Service
17	Insurance Act of 1997" is hereby amended to read as follows:
18	"Sec. 31. Appeals Appeals from any decision or award of the Board OR RTC shall
19	be governed by Rules 43 and 45 of the 1997 Rules of Civil Procedure adopted by the
20	Supreme Court on April 8, 1997 which will take effect on July 1, 1997: Provided, That
21	pending cases and those filed prior to July I, 1997 shall be governed by the applicable
22	rules of procedure: Provided, further, That the appeal shall take precedence over all other
23	cases except criminal cases when the penalty of life imprisonment or death or reclusion
24	perpetua is imposable.
25	"xxx
26	
27	SEC. 10. Section 36 of Republic Act No. 8291, otherwise known as "The Government
28	Service Insurance Act of 1997" is hereby amended to read as follows:
29	"Sec. 36. Investment of Funds xxx

"XXX

"(j) In foreign mutual funds and in foreign currency deposits or foreign currency-denominated debts, non-speculative equities and other financial instruments or other assets issued in accordance with existing laws of the countries where such financial instruments are issued: *Provided*, That these instruments or assets are listed in bourses of respective countries where these instruments or assets are issued: *Provided*, *further*, That the issuing company has proven track record of profitability over the last three (3) years and payment of dividends at least once over the same period: *PROVIDED*, *FINALLY*, THAT NOT MORE THAN FIVE PERCENT (5%) OF THE ABOVE-MENTIONED FUNDS SHALL BE INVESTED ABROAD.

**SEC. 11.** Section 42 of Republic Act No. 8291, otherwise known as "The Government Service Insurance Act of 1997" is hereby amended to read as follows:

"Sec. 42. The Board of Trustees; Its Composition; Tenure and Compensation.

The corporate powers and functions of the GSIS shall be vested in and exercised by the Board of Trustees composed of the President and General Manager of the GSIS and TEN (10) [eight (8)] other members to be appointed by the President of the Philippines, one (1) of whom shall be either the President of the Philippine Public School Teachers Association (PPSTA) or the President of the Philippine Association of School Superintendents (PASS), THE SECRETARY OF THE DEPARTMENT OF EDUCATION (DepEd), THE CHAIRMAN OF THE CIVIL SERVICE COMMISSION (CSC), another two (2) shall represent the leading organizations or associations of government employees/retirees, AND another four (4) from the banking, finance, investment, and insurance sectors, and one (1) recognized member of the legal profession who at the time of appointment is also a member of the GSIS. The Trustees shall elect from among themselves a Chairman while the President and General Manager of the GSIS shall automatically be the vice-chairman.

"xxx

1	SEC. 12. Section 43 of Republic Act No. 8291, otherwise known as "The Government
2	Service Insurance Act of 1997" is hereby amended to read as follows:
3	"Sec. 43. Powers and Functions of the Board of Trustees xxx
4	"xxx
5	"(d) upon the recommendation of the President and General Manager, to approve the
6	GSIS' organizational and administrative structures and staffing pattern[,] SUBJECT TO
7	EXISTING CIVIL SERVICE LAWS, RULES AND REGULATIONS and to
8	establish, fix, review, revise and adjust the appropriate compensation package for the
9	officers and employees of the GSIS with reasonable allowances, incentives, bonuses,
10	privileges and other benefits as may be necessary or proper for the effective management,
11	operation and administration of the GSIS, which shall be exempt from Republic Act No.
12	6758, otherwise known as the Salary Standardization Law and Republic Act No. 7430,
13	otherwise known as the Attrition Law.
14	"xxx
15	
16	SEC. 13. Implementing Rules and Regulations The implementing rules and
17	regulations to carry out the provisions of this Act shall be adopted and promulgated by the GSIS,
18	in consultation with the Civil Service Commission (CSC) not later than ninety (90) days after
19	the approval of this act.
20	-
21	SEC. 14. Separability Clause If any part or provision of this Act shall be held to be
22	unconstitutional or invalid, other parts or provisions hereof which are not affected shall continue
23	to be in full force and effect.
24	į.
25	SEC. 15. Repealing Clause Section 49 of Republic Act No. 8291, otherwise known as
26	"The Government Service Insurance Act of 1997" is hereby repealed to conform to the
27	provisions of Republic Act No. 10154. All laws, decrees, executive orders, rules and
28	regulations, or parts thereof which are inconsistent with this Act are hereby repealed, amended or

modified accordingly.

1

2 SEC. 16. Effectivity. - This Act shall take effect fifteen (15) days following its

3 publication in at least two (2) newspapers of general circulation or the Official Gazette.

4

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Approved,