SEVENTEENTH CONGRESS OF THE REPUBLIC
OF THE PHILIPPINES
First Regular Session

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S E N A T E P. S. Res No. <u>204</u>)

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RECEIVED BY:

Introduced by Senator Maria Lourdes Nancy S. Binay

RESOLUTION CONGRATULATING AND COMMENDING MARK ANTHONY CACAL FOR WINNING THE BEST CUSTOMER SERVICE FOR FOOD & BEVERAGE AWARD IN THE 2016 SINGAPORE TOURISM AWARDS

WHEREAS, the Singapore Tourism Awards (STA) is the highest and most prestigious awards for the tourism industry in Singapore;

WHEREAS, the STA is organized by the Singapore Tourism Board and is given to individuals and organizations in the tourism sector who deliver exceptional experiences and demonstrate enterprise excellence;

WHEREAS, on October 5, 2016, twenty-nine (29) individuals and organizations were recognized at the 2016 STA which was held at the The Ritz-Carlton, Millennia Singapore;

WHEREAS, Filipino waiter Mark Anthony Cacal, who has been working at Marina Bay Sand's Adrift restaurant for five (5) years, received the Best Customer Service for Food & Beverage;

WHEREAS, Mark Anthony Cacal bested Singaporeans and other nationals to became the first and only Filipino to win the award;

WHEREAS, Adrift general manager Gibran Baydou described Mark Anthony Cacal as a shining example of what great service looks like and what it means to have a warm personal touch:

WHEREAS, Mark Anthony Cacal showed tremendous warmth, enthusiasm, and kindheartedness in serving his customers for which he is impressively recognized;

WHEREAS, Mark Anthony Cacal is an inspiration to Filipinos all over the world and deserves our commendation.

BE IT RESOLVED, AS IT IS HEREBY RESOLVED, by the Senate of the Philippines, to congratulate and commend Marlon Anthony Cacal for winning the Best Customer Service for Food & Beverage Award in the 2016 Singapore Tourism Awards.

Adopted,

MARIA LOURDES/NANCY S. BINAY

Senator