EIGHTEENTH CONGRESS OF THE
REPUBLIC OF THE PHILLIPPINES
First Regular Session



SENATE

19 JUL 24 P4:39

s. No. 756

RECEIVED BY

Introduced by Senator Ralph G. Recto

AN ACT

GRANTING BROADER PROTECTION TO CONSUMERS AMENDING FOR THE PURPOSE REPUBLIC ACT NO. 7394, OTHERWISE KNOWN AS "THE CONSUMER ACT OF THE PHILIPPINES"

EXPLANATORY NOTE

This bill seeks to amend Republic Act (R.A.) No. 7394 otherwise known as the "Consumer Act of the Philippines."

Among the new provisions is the eight (8) Consumer Bill of Rights namely, the right to: basic needs, choose products, representation, redress, consumer education, safety, healthy environment, and sanitation. These rights have been endorsed by the United Nations through the United Nations Guidelines for Consumer Protection. Corollary to the consumer rights is the provision of five (5) consumer responsibilities to wit: critical awareness, action, social concern, environmental awareness, and solidarity.

The bill also provides a new Article mandating the English or Filipino translation of product labels written in foreign characters or languages. This will allow better understanding of the contents, features and uses of imported products for consumer protection against unsafe products. A new provision permanently banning suppliers who engaged in the importation of defective goods has also been included.

The coverage of the provisions on advertising and promotion has been expanded to include those for consumer products, services and credit facilities which include sponsorships of programs, concerts, games, shows and similar activities.

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A new Article also protects consumers from aggressive marketing promotions that significantly impair the average consumer's freedom of choice with regard to the purchase of a product or service.

The chapter on Advertising and Sales Promotion is further strengthened with the addition of advertising general principles and a specific guideline in the presentation of advertisements. Hence, among others, the bill provides instructions on how advertisements should treat specific claims on ingredients, results of researches and surveys, scientific claims, testimonials and endorsements, and leadership claims.

The bill increases the penalties for violations of any provision of the Consumer Act of the Philippines. It sets a uniform penalty to be imposed on any violations and lengthened the period of prescription for claims relative to deceptive or unfair and unconscionable practice from two (2) to three (3) years.

Further amendments to R.A. No. 7394 include the definition of terms in accordance with new technologies and trade practices. Notable of these new definitions is the one for "*Mass Media*" which now includes the internet, mobile phones, and similar electronic devices.

The chapter on Consumer Product Quality and Safety has also been amended by adding the grant of authority for the automatic closing down of any establishments caught in *flagrante delicto* selling, distributing, manufacturing, producing, or importing substandard and hazardous products.

The above cited amendments are intended to enhance consumer protection and to promote high ethical standards in trade practices. Hence, the passage of this bill is earnestly sought.

RAMPH G. RECTO

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Be it enacted by the Senate and House of Representatives of the Philippines in Congress assembled:

1	Section 1. Short Title This Act shall be known as "The Enhanced Consumer
2	Act".
3	Sec. 2. Republic Act (R.A.) No. 7394, otherwise known as the "Consumer Act
4	of the Philippines" is hereby amended by inserting a new Article 3 under Title I
5	General Provisions to read as follows:
6	"ART. 3. THE EIGHT (8) CONSUMER BILL OF RIGHTS THE
7	GOVERNMENT, IN MAINTAINING AND STRENGTHENING THE
8	PROMOTION OF CONSUMER INTEREST AND WELFARE IN
9	RELATION TO THE BUSINESS AND INDUSTRY PRACTICE AS
10	WELL AS THE PRODUCTION AND DISTRIBUTION OF
11	CONSUMER PRODUCTS, SHALL ADOPT MEASURES AND
12	FORMULATE POLICIES TAKING INTO ACCOUNT THE EIGHT (8)
13	BASIC CONSUMER RIGHTS. THE CONSUMERS SHALL BE
14	ENTITLED TO:
15	A) RIGHT TO BASIC NEEDS - THE GUARANTEED
16	SURVIVAL AND, THUS, BE PROVIDED WITH ADEQUATE
17	FOOD, CLOTHING, SHELTER, HEALTH CARE, EDUCATION
18	AND SANITATION;

1	B) RIGHT TO CHOOSE – THE CHOICE OF PRODUCTS
2	AT COMPETITIVE PRICES WITH ASSURED
3	SATISFACTORY QUALITY IN ACCORDANCE WITH
4	GOVERNMENT STANDARDS;
5	C) RIGHT TO REPRESENTATION – THE
6	CONSIDERATION OF CONSUMER INTERESTS IN THE
7	FORMULATION AND EXECUTION OF GOVERNMENT
8	POLICIES;
9	D) RIGHT TO REDRESS – CLAIM COMMENSURATE
10	COMPENSATION FOR MISREPRESENTATION
11	SUBSTANDARD, DEFECTIVE GOODS OR
12	UNSATISFACTORY SERVICES;
13	E) RIGHT TO CONSUMER EDUCATION -
14	ACQUISITION OF KNOWLEDGE AND SKILLS NECESSARY
15	TO MAKE AN INFORMED CHOICE;
16	F) RIGHT TO SAFETY – THE PROTECTION AGAINST
17	THE MARKETING OF GOODS OR PROVISION OF
18	SERVICES THAT ARE HAZARDOUS TO HEALTH AND LIFE;
19	G) RIGHT TO A HEALTHY ENVIRONMENT – LIVE AND
20	WORK IN AN ENVIRONMENT WHICH PERMITS A LIFE OF
21	DIGNITY AND WELL-BEING AND WHICH IS NEITHER
22	THREATENING NOR DANGEROUS; AND
23	H) RIGHT TO INFORMATION – PROTECTION
24	AGAINST DISHONEST OR MISLEADING ADVERTISING
25	OR LABELING AND BE GIVEN THE PRODUCT FACTS AND
26	INFORMATION NEEDED TO MAKE AN INFORMED
27	CHOICE."
28	Sec. 3. R. A. No. 7394, is hereby amended by inserting a new Article 4 under
29	Title I General Provisions to read as follows:
30	"ART. 4. THE FIVE (5) CONSUMER RESPONSIBILITIES IN

CONNECTION WITH THE ENTITLEMENT OF THE BASIC RIGHTS

1	STATED IN THE PRECEDING SECTION, THE CONSUMER SHALL
2	EXERCISE THE FOLLOWING RESPONSIBILITIES:
3	A) CRITICAL AWARENESS - BE MORE ALERT AND
4	QUESTIONING ABOUT THE USES, THE PRICE AND
5	QUALITY OF GOODS AND SERVICES PURCHASED;
6	B) CONSUMER ACTION - ASSERT AND ACT TO
7	ENSURE THAT HIS RIGHTS ARE PROTECTED AND THAT
8	HE IS NOT EXPLOITED;
9	C) SOCIAL CONCERN - BE MORE AWARE OF THE
10	IMPACT OF HIS CONSUMPTION ON OTHER CITIZENS,
11	ESPECIALLY THE DISADVANTAGED OR POWERLESS
12	GROUPS, WHETHER IN THE LOCAL, NATIONAL, OR
13	INTERNATIONAL COMMUNITY;
14	D) ENVIRONMENTAL AWARENESS - UNDERSTAND
15	THE ENVIRONMENTAL CONSEQUENCES OF HIS
16	CONSUMPTION. HE SHOULD RECOGNIZE INDIVIDUAL
17	AND SOCIAL RESPONSIBILITY TO CONSERVE NATURAL
18	RESOURCES AND PROTECT THE EARTH FOR FUTURE
19	GENERATIONS; AND
20	E) SOLIDARITY – ORGANIZE CONSUMER GROUPS TO
21	DEVELOP THEIR STRENGTH AND INFLUENCE TO
22	PROMOTE AND PROTECT CONSUMER INTERESTS."
23	Sec. 4. Article 4, Title I – General Provisions of R. A. No. 7394, is hereby
24	amended and renumbered to read as follows:
25	"Art. [4]6. Definition of Terms. – For purposes of this Act, the term:
26	"a) x x x
27	$"\times \times \times$
28	"n) Consumer - shall refer to a natural person who is a
29	purchaser, lessee, recipient or prospective purchaser, lessor or
30	recipient of consumer products, services, credit,
31	TECHNOLOGY, ADVERTISING OR PROMOTION, AND
32	OTHER ITEMS [IN] OF COMMERCE.

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"q) Consumer products and services - shall refer to goods, services and credits, debts or obligations, **SERVICES** which are primarily for personal, family, household or agricultural purposes, which shall include but not limited to food, drugs, cosmetics, and devices, **PRODUCT**, **MERCHANDISE**, **GOODS**, **CREDIT**, **TECHNOLOGY AND OTHER TRANSACTIONS OR MATTERS INTENDED TO BE COVERED BY THIS ACT**.

 $"X \times X$

"u) Cosmetics - shall refer to [(1) articles intended to be rubbed, poured, sprinkled, or sprayed on, introduced into or otherwise applied to the human body or any part thereof for cleansing, beautifying, promoting attractiveness, or altering the appearance, and (2) article intended for uses as a component of any such article except that such term shall not include soap.1 ANY SUBSTANCE OR PREPARATION INTENDED TO BE APPLIED ON THE VARIOUS EXTERNAL PARTS OF THE HUMAN BODY INCLUDING THE TEETH AND THE MUCOUS MEMBRANES OF THE ORAL CAVITY FOR THE PURPOSE EXCLUSIVELY OR MAINLY FOR CLEANING, PERFUMING, CHANGING APPEARANCE, CORRECTING BODY ODORS, OR MAINTAINING IN HEALTHY CONDITION."

 $"X \times X$

"w) Credit card - shall refer to any card, plate, coupon book or other credit **SINGLE** device existing for the purpose of **BEING USED FROM TIME TO TIME UPON PRESENTATION TO** obtain[ing] money, property, labor or services on credit.

 $"X \times X$

"aj) Guarantee - shall refer to an expressed or implied assurance of the **REAL** quality, **PRICE**, **PROMOTION** of the consumer products and services offered for sale or length of

satisfactory use, COSTS OR OTHER SIMILAR CLAIMS to be expected from SUCH CONSUMER productS or SERVICES BASED ON APPLICABLE AND ACTUAL DOCUMENTS IN ACCORDANCE WITH THE LAW, MORALS, GOOD FAITH AND PUBLIC POLICY."

 $"X \times X$

"at) Mass media - shall refer to any means or methods used to convey advertising messages to the public such as television, radio, THE INTERNET, MOBILE PHONES AND SIMILAR ELECTRONIC DEVICES, magazines, cinema, billboards, posters, streamers, hand bills, leaflets, mails and the like.

 $^{"}X \times X$

"bm) Sales Promotion - shall refer to techniques intended for broad consumer participation which contain promises of gain such as prizes, in cash or in kind, OR AN OPPORTUNITY TO WIN ANY PRIZES OR FREE SERVICES, OR GIFT, OR ANY SIMILAR SCHEME, as reward for TRANSACTING FOR, RECEIVING, OR purchas[e]ING [the purchase of] a product, security, service or winning in contest, game, tournament and other similar competitions OR CHALLENGES which involve determination of winner/s and which utilize mass media or other widespread media of information such as INFORMATION AND COMMUNICATION TECHNOLOGY. It also means techniques purely intended to increase the sales, patronage and/or goodwill of [a—product], TRANSACTION FOR, PURCHASING, OR RECEIVING OF, CONSUMER PRODUCTS AND SERVICES.

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"bn) Seller - shall refer to a person engaged in the business of selling consumer products **AND SERVICES** directly to consumers. It shall include a supplier or distributor if (1) the seller is a subsidiary or affiliate of the supplier or distributor; (2) the seller interchanges personnel or maintains common or

1	overlapping officers or directors with the supplier or distributor;
2	or (3) the supplier or distributor provides or exercises
3	supervision, direction or control over the selling practices of the
4	seller.
5	"X X X"
6	"br) Standard - shall refer to a set of conditions to be fulfilled
7	to ensure the quality and safety of a product AND SERVICE;
8	"X X X."
9	Sec. 5. Article 6, Chapter I – Consumer Product Quality and Safety of R. A.
10	No. 7394 is hereby amended to read as follows:
11	"Art. [6] 8. Implementing Agencies. – The provisions of this Act and its
12	implementing rules and regulations shall be enforced by:
13	a) the Department of Health with respect to PROCESSED
14	food, drugs, cosmetics, devices and HAZARDOUS substances;
15	b) the Department of Agriculture with respect to products
16	related to agriculture AND FISHERIES; and
17	c) the Department of Trade and Industry with respect to
18	other consumer products not specified above."
19	SEC. 6. Article 8, Chapter I – Consumer Product Quality and Safety of R. A.
20	No. 7394 is hereby amended to read as follows:
21	"Art. [8]10. Publication of Consumer Product Standards. – The
22	department concerned shall, upon promulgation of the above
23	standards, publish or cause the publication of the same EITHER in a
24	newspaper of general circulation, OR in the OFFICIAL GAZETTE,
25	AND IN THE DEPARTMENT'S OR AGENCY'S OFFICIAL WEB
26	PORTAL. It may likewise conduct an information campaign through
27	other means deemed effective to ensure the proper guidance of
28	consumers, businesses, industries and other sectors concerned."
29	Sec. 7. Article 10, Chapter I – Consumer Product Quality and Safety of R. A.
30	No. 7394 is hereby amended to read as follows:
31	"Art. [10]12. Injurious, Dangerous and Unsafe Products Whenever
32	the departments find, by their own initiative or by petition of a

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consumer, that a consumer product is found to be injurious, unsafe or 1 dangerous, it shall, after due notice and hearing, make the appropriate order for its recall, prohibition or seizure from public sale or 3 distribution: Provided, That, in the sound discretion of the department it may declare a consumer product to be imminently injurious, unsafe or dangerous, and order its immediate recall, ban or seizure from 6 public sale or distribution, in which case, the seller, distributor, 7 manufacturer or producer thereof shall be afforded a hearing within 8 forty-eight (48) hours from such order: **PROVIDED**, **FURTHER**, 9 THAT ANY ESTABLISHMENT CAUGHT IN FLAGRANTE DELICTO 10 SELLING, DISTRIBUTING, MANUFACTURING, PRODUCING, OR IMPORTING PREVIOUSLY DECLARED SUBSTANDARD AND 12 HAZARDOUS PRODUCTS SHALL BE AUTOMATICALLY CLOSED 13 AND SHUT DOWN." 14 "x x x." 15 16 SEC. 8. Article 11, Chapter I – Consumer Product Quality and Safety of R. A. No. 7394 is hereby amended to read as follows: 17

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"Art. [11]13. Amendment and Revocation of Declaration of the Injurious, Unsafe or Dangerous Character of a Consumer Product. – Any interested person may petition the appropriate department to commence a proceeding for the issuance of an amendment or revocation of a consumer product safety rule or an order declaring a consumer product injurious, dangerous and unsafe.

In case the department, upon petition by an interested party or its own initiative and after due notice and hearing, determines a consumer product to be substandard or materially defective, it shall so notify the manufacturer, distributor or seller thereof of such finding and order such manufacturer, distributor or seller to **WITHOUT DELAY**:

- give notice to the public of the defect or failure to comply with the product safety standards;
- give notice to each distributor or seller of such product; b) and

1	c) WHEN POSSIBLE, GIVE NOTICE TO EVERY PERSON
2	TO WHOM SUCH CONSUMER PRODUCT WAS DELIVERED
3	OR SOLD.
4	The department shall also direct the manufacturer, distributor or seller
5	of such product to extend WITHIN REASONABLE TIME any or all of
6	the following remedies to the injured person:
7	"x x x."
8	Sec. 9. R. A. No. 7394 is hereby amended by inserting a new Article 14 under
9	Chapter I – Consumer Product Quality and Safety to read as follows:
10	"ART. 14. PHYSICAL SAFETYMANUFACTURERS OR
11	DISTRIBUTORS SHOULD ENSURE THAT AS SOON AS THEY
12	BECOME AWARE OF UNFORESEEN HAZARDS AFTER PRODUCTS
13	ARE PLACED ON THE MARKET, THEY SHOULD NOTIFY THE
14	GOVERNMENT AUTHORITIES CONCERNED AND, AS
15	APPROPRIATE, INFORM THE PUBLIC WITHOUT DELAY. THE
16	GOVERNMENT SHOULD ALSO ESTABLISH MECHANISMS FOR
17	ENSURING THAT CONSUMERS ARE PROPERLY INFORMED OF
18	SUCH HAZARDS."
19	Sec. 10. Article 52, Chapter I – Deceptive, Unfair, and Unconscionable Sales
20	Acts or Practices, Title III of R. A. No. 7394 is hereby amended to read as follows:
21	"Art. [52] 55 . Unfair or Unconscionable Sales Act or Practice. "x x x
22	In determining whether an act or practice is unfair and unconscionable,
23	the following circumstances shall be considered:
24	"a) $\times \times \times$
25	"X X X
26	"d) that the transaction that the seller or supplier induced the
27	consumer to enter into was excessively one-sided in favor of the
28	seller or supplier SUCH AS BUT NOT LIMITED TO:
29	I. THAT WHEN THE CONSUMER TRANSACTION
30	WAS ENTERED INTO, THE SELLER OR
31	SUPPLIER IMPOSED UPON THE CONSUMER
2.2	TERMS AND CONDITIONS CROSSLY

1	DISADVANTAGEOUS TO THE LATTER WHO IS
2	REDUCED TO THE ALTERNATIVE OF
3	ACCEPTING THE CONTRACT OR LEAVING IT,
4	COMPLETELY DEPRIVED OF THE
5	OPPORTUNITY TO BARGAIN ON EQUAL
6	FOOTING; AND
7	II. THE SELLER OR SUPPLIER EMPLOYS AN
8	AGGRESSIVE MARKETING PRACTICE THAT
9	SIGNIFICANTLY CONSTRAINS OR IMPAIRS
10	OR IS LIKELY TO SIGNIFICANTLY
11	CONSTRAIN OR IMPAIR THE AVERAGE
12	CONSUMER'S FREEDOM OF CHOICE OR
13	CONDUCT WITH REGARD TO THE PURCHASE
14	OF A PRODUCT OR SERVICE THAT CAUSES
15	THE CONSUMER OR IS LIKELY TO CAUSE
16	THE CONSUMER TO ENTER INTO A
17	TRANSACTION DIFFERENT FROM THE ONE
18	THE CONSUMER WOULD HAVE INTENDED,
19	OR THE CONSUMER WOULD NOT HAVE
20	DONE WITHOUT THE MARKETING
21	PRACTICE."
22	Sec. 11. Article 81, Chapter IV - Labeling and Fair Packaging, Title III of R. A.
23	No. 7394 is hereby amended to read as follows:
24	"Art. [81]84. Price Tag Requirement. – It shall be unlawful to offer any
25	consumer product OR SERVICE for retail sale to the public without an
26	appropriate price tag, label, or marking, OR WITH MORE THAN
27	ONE PRICE, OR DIFFERENT PRICE TAGS, LABELS, OR
28	MARKINGS publicly displayed to indicate of each article and said

products shall not be sold at a price higher than that stated therein

and without discrimination to all buyers: PROVIDED, THAT IT

SHALL BE UNLAWFUL FOR ANY RETAILER TO CHARGE THE

CUSTOMERS MORE THAN THE ACTUAL CASH RETAIL PRICE OF

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THE GOODS OR SERVICES PURCHASED WHEN SUCH PURCHASE IS DONE WITH THE USE OF CREDIT CARD AND/OR TO LIMIT BARGAIN SALE ITEMS AND SERVICES TO CASH PURCHASES: Provided, further, That lumber sold, displayed or offered for sale to the public shall be tagged or labeled by indicating thereon the price and the corresponding official name of the wood: PROVIDED, FINALLY, That if consumer products for sale are too small or the nature of which makes it impractical to place a price tag thereon price list placed at the nearest point where the products are displayed indicating the retail price of the same may suffice."

Sec. 12. R. A. No. 7394 is hereby amended by inserting a new Article 87 under Chapter IV Labeling and Fair Packaging, Title III to read as follows:

"ART. 87. ENGLISH OR FILIPINO TRANSLATIONS OF PRODUCT LABELS WRITTEN IN FOREIGN CHARACTERS OR LANGUAGES.

— CONSUMER PRODUCTS WITH PRODUCT LABELS WRITTEN IN FOREIGN CHARACTERS OR LANGUAGE SHALL BE ALLOWED ENTRY INTO THE COUNTRY AND INTRODUCED INTO COMMERCE ONLY IF THEY HAVE A CORRESPONDING ENGLISH OR FILIPINO TRANSLATION TO ENABLE THE AUTHORITIES TO DETERMINE WHETHER THE PRODUCT HAS COMPLIED WITH ALL THE OTHER LABELING REQUIREMENTS AS WELL AS PROVIDE THE CONSUMERS PROPER GUIDANCE ON THE CONTENTS AND ORIGIN OF THE PRODUCT."

Sec. 13. R. A. No. 7394 is hereby amended by inserting a new Article 88 under Chapter IV Labeling and Fair Packaging to read as follows:

"ART. 88. OFFICIAL SOURCES OF INFORMATION FOR IMPORTED CONSUMER PRODUCTS. — IMPORT DATA FROM THE BUREAU OF CUSTOMS AND BUREAU OF IMPORT SERVICES SHALL BE RECOGNIZED AS OFFICIAL SOURCES OF INFORMATION TO VALIDATE THE FOLLOWING INFORMATION RELATIVE TO A PARTICULAR IMPORTED CONSUMER PRODUCT:

1	1. COUNTRY OF MANUFACTURE;
2	2. NAME AND ADDRESS OF MANUFACTURER/
3	EXPORTER;
4	NAME AND ADDRESS OF IMPORTER/CONSIGNEE;
5	4. VALUE AND VOLUME OF SHIPMENT;
6	DATE OF ARRIVAL; AND
7	6. OTHER INFORMATION RELEVANT TO THE
8	SHIPMENT IN QUESTION."
9	Sec. 14. R. A. No. 7394 is hereby amended by inserting a new Article 115
10	under Chapter VI –Advertising and Sales Promotion, Title III to read as follows:
11	"ART. 115. COVERAGE OF ADVERTISING AND SALES
12	PROMOTION THE PROVISIONS ON ADVERTISING AND
13	SALES PROMOTION SHALL APPLY TO ADVERTISING AND
14	PROMOTION OF CONSUMER PRODUCTS, SERVICES AND
15	CREDIT FACILITIES, WHICH INCLUDE SPONSORSHIPS OF
16	PROGRAMS, CONCERTS, GAMES, SHOWS AND SIMILAR
17	ACTIVITIES: PROVIDED, THAT WITH RESPECT TO FOOD,
18	DRUGS, DEVICES, COSMETICS AND HAZARDOUS SUBSTANCES
19	AND AGRICULTURAL PRODUCTS, THE SAME SHALL BE UNDER
20	THE JURISDICTION OF THE DEPARTMENTS CONCERNED."
21	Sec. 15. R. A. No. 7394 is hereby amended by inserting a new Article 116
22	under Chapter VI – Advertising and Sales Promotion, Title III to read as follows:
23	"ART. 116. COVERAGE. – THESE PROVISIONS SHALL APPLY
24	TO THE PHILIPPINE ADVERTISING COMMUNITY WHICH
25	INCLUDES ADVERTISERS, ADVERTISING AGENCIES, MEDIA
26	AND ADVERTISING SUPPORT GROUPS BUT SHALL NOT APPLY
27	TO THE FOLLOWING:
28	1. PUBLIC SERVICE AND EMERGENCY ANNOUNCEMENTS OF
29	UTILITY COMPANIES;
30	2. RELIGIOUS, POLITICAL AND PUBLIC ISSUE
31	ADVERTISEMENTS AND ANNOUNCEMENTS. EXCEPT

1	WHERE THESE INVOLVE OR SEEK TO PROMOTE
2	COMMERCIAL TRANSACTIONS; AND
3	3. STANDARD TRANSPORT ANNOUNCEMENTS, CLASSIFIED
4	ADVERTISEMENTS AND OBITUARIES."
5	Sec. 16. R. A. No. 7394 is hereby amended by inserting a new Article 117
6	under Chapter VI -Advertising and Sales Promotion, Title III to read as follows:
7	"ART. 117. ADVERTISING GENERAL PRINCIPLES
8	ADVERTISEMENTS SHALL BE GUIDED BY THE FOLLOWING
9	PRINCIPLES:
10	(1) ADVERTISING MUST PROVIDE THE GENERAL PUBLIC
11	WITH RELEVANT AND TRUTHFUL INFORMATION ON
12	PRODUCTS AND SERVICES, THEREBY HELPING
13	CONSUMERS MAKE INFORMED CHOICES; AND
14	(2) THE ADVERTISING INDUSTRY SHOULD CONTINUE
15	TO IMPROVE THE LEVELS AND STANDARDS OF
16	ADVERTISING."
17	Sec. 17. R. A. No. 7394 is hereby amended by inserting a new Article 118
18	under Chapter VI –Advertising and Sales Promotion, Title III to read as follows:
19	"ART. 118. PRESENTATION OF ADVERTISEMENTS (1)
20	CLAIMS OF PRODUCTS AND SERVICE FEATURES OR THEIR
21	INTENDED USAGE SHOULD BE CLEARLY PRESENTED AND
22	SHOULD NOT MISLEAD OR BE LIKELY TO MISLEAD THE
23	PERSONS TO WHOM THEY ARE ADDRESSED BY INACCURACY,
24	AMBIGUITY, EXAGGERATION OR OMISSION;
25	(2) ANY TEST OR DEMONSTRATION MAY BE USED ONLY IF IT
26	DIRECTLY PROVES THE CLAIMED PRODUCT OR SERVICE
27	FEATURE OR CHARACTERISTICS AND SHOULD BE PRESENTED
28	CLEARLY AND ACCURATELY.
29	(3) CORPORATE ADVERTISING MUST BE FAIR, TRUTHFUL AND
30	ACCURATE; IT SHOULD NOT CONTAIN ANY EXAGGERATIONS
31	OR SWEEPING GENERALIZATIONS THAT MAY MISLEAD THE
32	PUBLIC REGARDING THE ADVERTISER OR THE ATTRIBUTES

OF ITS PRODUCTS OR SERVICES: *PROVIDED*, THAT WHERE THE ADVERTISEMENTS CONTAIN SPECIFIC CLAIMS REGARDING THE COMPANY OR ITS PRODUCTS OR SERVICES, SUCH CLAIMS MUST BE VERIFIABLE AND SUBJECT TO SUBSTANTIATION IN THE SAME MANNER AS REGULAR PRODUCT OR SERVICE ADVERTISEMENTS."

Sec. 18. Article 110, Chapter VI –Advertising and Sales Promotion, Title III of R. A. No. 7394 is hereby amended to read as follows:

"Art. [110] 119. False, Deceptive or Misleading Advertisement. — It shall be unlawful for any person to disseminate or to cause the dissemination of any false, deceptive or misleading advertisement by Philippine mail or in commerce by print, radio, television, outdoor advertisement, INTERNET, MOBILE PHONE, or other medium for the purpose of inducing or which is likely to induce directly or indirectly the purchase of consumer products or services."

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Sec. 19. R. A. No. 7394 is hereby amended by inserting a new Article 120 under Chapter VI –Advertising and Sales Promotion, Title III to read as follows:

120. SPECIFIC CLAIMS. INGREDIENT "ART. (1)ADVERTISING - (A) ADVERTISEMENTS SHOULD CONTAIN ANY REFERENCE WHICH COULD LEAD THE PUBLIC TO ASSUME THAT A PRODUCT CONTAINS A SPECIFIC INGREDIENT UNLESS THE INGREDIENT'S QUANTITIES AND PROPERTIES AS WELL AS THE MATERIAL BENEFIT THAT RESULTS IN FROM ITS INCLUSION THE PRODUCT FORMULATION HAVE BEEN TECHNICALLY SUBSTANTIATED; AND (B) ADVERTISEMENTS SHOULD NOT IMPLY THAT A CERTAIN BENEFIT IS DUE TO A SPECIFIC INGREDIENT UNLESS A VERIFIABLE CAUSE AND EFFECT RELATIONSHIP EXISTS.

(2) PROFESSIONAL DATE REFERENCES — ADVERTISEMENTS USING THE RESULTS OF A BONA FIDE RESEARCH, SURVEYS,

OR TEST RELATING TO A PRODUCT SHOULD NOT BE PRESENTED INACCURATELY OR IN A MISLEADING MANNER, NOR SHOULD IT CLAIM ANY IMPLICATIONS BEYOND WHAT IS CLEARLY ESTABLISHED BY RESEARCH, SURVEY OR TEST.

- (3) SCIENTIFIC CLAIMS (A) VISUAL REPRESENTATIONS OF LABORATORY SETTINGS MAY ONLY BE EMPLOYED PROVIDED THE RESEARCH WAS CONDUCTED IN THE LABORATORY; AND (B) IN CASE OF REFERENCES TO TESTS BY PROFESSIONALS OR INSTITUTIONS INCLUDING BUT NOT LIMITED TO DOCTORS, ENGINEERS, AND RESEARCH FOUNDATIONS, THE DOCUMENTED AND AUTHORITATIVE EVIDENCE SHOULD BE SUBMITTED TO SUBSTANTIATE SUCH TESTS AND CLAIMS BASED THEREON.
- (4) NUMBER ONE OR LEADERSHIP CLAIM (A) NO "NUMBER 1" CLAIM WITH RESPECT TO ANY PRODUCT OR SERVICE SHALL BE ALLOWED UNLESS IT IS CLEARLY DELINEATED AND QUALIFIED AS TO RENDER THE CLAIM OBJECTIVELY VERIFIABLE. THE CLAIM SHOULD, IN ANY CASE, BE SUBSTANTIATED.
- (5) TESTIMONIALS (A) TESTIMONIAL CLAIMS RELATING TO THE PRODUCT BEING ADVERTISED SHOULD BE GENUINE AND TRUTHFUL; (B) INDIVIDUALS ENDORSING A PRODUCT OR SERVICE IN COMMUNICATION MATERIALS AND WHO IS PRESENTED AS AN EXPERT MUST HAVE DEMONSTRABLE CREDENTIALS TO SUBSTANTIATE THE CLAIMED EXPERTISE. THE ENDORSEMENT MUST BE SUPPORTED BY AN ACTUAL EXERCISE OF EXPERTISE IN EVALUATING THE PRODUCT OR SERVICE CHARACTERISTICS. SUCH EVALUATION MUST BE RELEVANT AND AVAILABLE TO AN ORDINARY CONSUMER'S USE OF THE PRODUCT; AND (C) ENDORSEMENTS BY AN ORGANIZATION ARE CONSIDERED AS JUDGMENT BY A GROUP WHOSE COLLECTIVE EXPERIENCE OUTWEIGHS THAT

OF AN INDIVIDUAL MEMBER. ADVERTISER MUST PROVIDE EVIDENCE THAT THE ORGANIZATION'S ENDORSEMENT WAS REACHED BY A PROCESS SUFFICIENT TO ENSURE THAT IT REFLECTS THE COLLECTIVE JUDGMENT OF THE ORGANIZATION. THE ORGANIZATION MAY BE CONSIDERED LEGITIMATE IF IT CAN PRESENT PROOF OF EXISTENCE FOR AT LEAST ONE (1) YEAR."

Sec. 20. R. A. No. 7394 is hereby amended by inserting a new Article 125 under Chapter VI – Advertising and Sales Promotion, Title III to read as follows:

"ART. 125. COVERAGE AND EXEMPTION OF THE SALES PROMOTION OF CONSUMER PRODUCTS AND SERVICES. (A) COVERAGE OF THE SALES PROMOTION OF CONSUMER PRODUCTS AND SERVICES. — THE PROVISIONS ON SALES PROMOTION OF THE CONSUMER PRODUCTS AND SERVICES SHALL APPLY TO ALL PROMOTIONAL CAMPAIGNS AND ANNOUNCEMENTS FOR CONSUMER PRODUCTS, SERVICES, CREDIT FACILITIES, AS WELL AS BEAUTY CONTESTS, NATIONWIDE IN CHARACTER.

THE PROVISIONS OF SALES PROMOTION OF CONSUMER PRODUCTS AND SERVICES SHALL LIKEWISE APPLY TO SIMILAR ACTIVITIES SUCH AS BUT NOT LIMITED TO INSTORE PROMOTIONS OFFERING REDUCED PRICES, SPECIAL OFFERS, PRODUCT DEMONSTRATION, PRODUCT SAMPLES, REBATES, DISCOUNTS, PREMIUM-IN-PACK, AND EXPERT ADVICE.

- (B) EXEMPTION OF THE SALES PROMOTION OF CONSUMER PRODUCTS AND SERVICES THE PROVISIONS OF SALES PROMOTION OF CONSUMER PRODUCTS AND SERVICES SHALL NOT APPLY TO THE FOLLOWING PROMOTIONAL CAMPAIGNS OR ACTIVITIES:
 - (1) GOVERNMENT OR ANY OF ITS AGENCIES OR INSTRUMENTALITIES, WHEN THE SAME IS CONDUCTED

1	IN THE EXERCISE OF THEIR GOVERNMENTAL
2	FUNCTIONS;
3	(2) PRIVATE ENTITIES IN JOINT PROJECT/S WITH
4	ANY GOVERNMENT AGENCY UNDER THE PRECEDING
5	PARAGRAP; AND.
6	(3) SOCIAL, CIVIC, POLITICAL, RELIGIOUS,
7	EDUCATIONAL, PROFESSIONAL AND OTHER SIMILAR
8	ORGANIZATIONS WHICH EXTEND PROMOTIONAL
9	ACTIVITY AMONG THEIR MEMBERS: PROVIDED, THAT
10	THE PROMOTIONAL ACTIVITY IS NOT CONSIDERED
11	SALES PROMOTIONAL CAMPAIGN AS DEFINED UNDER
12	THIS ACT."
13	Sec. 21. Article 116, Chapter VI – Advertising and Sales Promotion, Title III of
14	R. A. No. 7394 is hereby amended to read as follows:
15	"ART. [116] 127. Permit to Conduct Promotion. — No person shall
16	conduct any sales campaigns, including beauty contest, national in
17	character, sponsored and promoted by PRODUCERS, RETAILERS,
18	SELLERS, DISTRIBUTORS, SUPPLIERS, IMPORTERS, OR
19	manufacturing enterprises without first securing a permit from the
20	concerned department [at least thirty (30) calendar days] prior to the
21	commencement thereof. Unless an objection or denial is received
22	WITHIN 5 (FIVE) DAYS [fifteen (15) days] from filing of the
23	COMPLETE application, the same shall be deemed approved and the
24	promotion campaign or activity may be conducted: Provided, that any
25	sales promotion campaign using medical prescriptions or any part
26	thereof or attachment thereto for raffles or a promise of reward shall
27	not be allowed, nor a permit be issued thereof."
28	Sec. 22. R. A. No. 7394 is hereby amended by inserting a new Article 128
29	under Chapter VI – Advertising and Sales Promotion, Title III, to read as follows:
30	"ART. 128. APPLICATION FOR PERMIT (A) THE
31	APPLICATION FOR PERMIT SHALL BE IN THE FORM

PRESCRIBED BY THE DEPARTMENT CONCERNED.

1	(B) WHO MAY FILE THE APPLICATION FOR PERMIT - THE
2	PERSON WHOSE CONSUMER PRODUCTS, SERVICES, CREDIT
3	FACILITIES, BEAUTY CONTESTS, COMPETITION, GAMES
4	SHOWS AND THE LIKE ARE BEING PROMOTED MAY FILE THE
5	APPLICATION FOR PERMIT.
6	THE ABOVE PERSON SHALL SIGN THE APPLICATION
7	INDIVIDUALLY OR JOINTLY WITH THE OTHERS OR SUBMIT
8	THEREWITH A TRUE COPY OF ANY WRITTEN AGREEMENT
9	BETWEEN OR AMONG THEMSELVES, REFLECTING THE DEGREE
10	OR EXTENT OF THEIR PARTICIPATION AND RESPONSIBILITY
11	IN THE CONDUCT OF THE PROMOTIONAL ACTIVITY COVERED
12	BY THIS ACT WHERE NO LIMITATION AS TO THE EXTENT OF
13	THE LIABILITY OR RESPONSIBILITY IS INDICATED IN SUCH
14	AGREEMENT, ALL OF THEM SHALL BE JOINTLY AND
15	SEVERALLY LIABLE AND RESPONSIBLE THEREFOR.
16	(C) APPLICATION THROUGH AND BY AN AGENT – WHERE THE
17	PROMOTIONAL CAMPAIGN/ACTIVITY IS APPLIED FOR AND IN
18	BEHALF OF THE PERSONS MENTIONED IN PARAGRAPH (A)
19	HEREOF, THE AGENT SHALL BE AUTHORIZED BY A SPECIAL
20	POWER OF ATTORNEY OR A BOARD RESOLUTION AS
21	EVIDENCED BY A SECRETARY'S CERTIFICATE AS THE CASE
22	MAY BE."
23	Sec. 23. R. A. No. 7394 is hereby amended by inserting a new Article 129
24	under Chapter VI – Advertising and Sales Promotion, Title III, to read as follows:
25	"ART. 129. PROHIBITED ACTS IN THE CONDUCT OF SALES
26	PROMOTION "THE FOLLOWING ACTS ARE PROHIBITED IN
27	THE CONDUCT OF SALES PROMOTION CAMPAIGN:
28	(A) GAMBLING AND WAGERING SCHEMES;
29	(B) USE OF MEDICAL PRESCRIPTIONS; AND
30	(C) DIRECTLY OR INDIRECTLY TAMPERING WITH THE
31	ENTRIES, PARAPHERNALIA AND/OR ELECTRONIC

DEVICE IN A PROMOTIONAL CAMPAIGN/ACTIVITY

1	COVERED BY THIS ACT OR UNDULY INFLUENCING THE
2	RESULTS THEREOF OR PERFORMING ANY ACT TO THE
3	PREJUDICE OF LEGITIMATE PARTICIPANTS OR
4	WINNERS."
5	Sec. 24. R. A. No. 7394 is hereby amended by inserting a new Article 130
6	under Chapter VI – Advertising and Sales Promotion, Title III, to read as follows:
7	"ART. 130. VOLUNTARY CANCELLATION OF APPROVED
8	PROMOTIONAL CAMPAIGN/ACTIVITY.
9	(A) VOLUNTARY CANCELLATION BEFORE PUBLICATION - A
10	PERSON MAY VOLUNTARILY CANCEL OR DISCONTINUE THE
11	APPROVED PROMOTIONAL CAMPAIGN/ACTIVITY PROVIDED
12	NO INFORMATION DISSEMINATION AND ADVERTISING
13	THEREON HAS BEEN MADE AND THAT A WRITTEN NOTICE
14	SHALL BE SUBMITTED TO THE DEPARTMENT PRIOR TO SUCH
15	VOLUNTARY CANCELLATION.
16	(B) VOLUNTARY CANCELLATION AFTER PUBLICATION - IF
17	ANY ANNOUNCEMENT, INFORMATION DISSEMINATION OR
18	ADVERTISING OF THE PROMOTIONAL CAMPAIGN/ACTIVITY
19	HAS ALREADY BEEN MADE, BUT THE PROMOTION PERIOD
20	HAS NOT YET COMMENCED, THE DISCONTINUANCE OR
21	CANCELLATION OF THE PROMOTION MAY BE MADE ONLY
22	UPON PRIOR WRITTEN NOTICE TO THE DEPARTMENT WITHIN
23	A PERIOD OF NOT LESS THAN FIVE (5) DAYS BEFORE THE
24	COMMENCEMENT OF THE ORIGINAL INTENDED DATE OF
25	PROMOTION.
26	THE SPONSOR SHALL HONOR THE PROMOTIONAL
27	COMMITMENTS SHOULD IT FAIL TO COMPLY WITH THE
28	REQUIRED PERIOD.
29	(C) VOLUNTARY CANCELLATION OF ONGOING PROMOTION -
30	VOLUNTARY CANCELLATION OR DISCONTINUANCE OR
31	SUSPENSION OF ANY ONGOING PROMOTIONAL

CAMPAIGNS/ACTIVITIES SHALL NOT BE ALLOWED EXCEPT

1	UPON PRIOR WRITTEN APPROVAL BY THE DEPARTMENT
2	WHICH SHALL BE BASED ON ANY OF THE FOLLOWING
3	GROUNDS:
4	(I) A FINAL JUDGMENT OF VOLUNTARY INSOLVENCY OR
5	BANKRUPTCY AGAINST THE PERSON WHO APPLIED;
6	(II) OCCURRENCE OF ANY FORTUITOUS EVENT OR
7	FORCE MAJEURE THAT WILL MAKE IT IMPOSSIBLE TO
8	CONTINUE THE PROMOTIONAL CAMPAIGN OR
9	ACTIVITY: PROVIDED, HOWEVER, THAT THOSE WHO
10	HAD ALREADY WON IN THE PROMOTION BEFORE THE
11	APPROVAL OF THE CANCELLATION OR
12	DISCONTINUANCE OR SUSPENSION SHALL BE PAID OR
13	GIVEN THEIR PRIZES."
14	Sec. 25. R. A. No. 7394 is hereby amended by inserting a new Article 131
15	under Chapter VI – Advertising and Sales Promotion, Title III to read as follows:
16	"ART. 131. RULES ON MECHANICS. – ALL COVERED
17	PROMOTIONAL CAMPAIGNS AND ACTIVITIES SHALL ABIDE
18	BY OR COMPLY WITH THE RULES ON THE MECHANICS OF THE
19	PROMOTION SET FORTH IN THE IMPLEMENTING RULES AND
20	REGULATIONS OF THE AGENCY CONCERNED."
21	Sec. 26. R. A. No. 7394 is hereby amended by inserting a new Article 136
22	under Chapter VI – Advertising and Sales Promotion, Title III to read as follows:
23	"ART. 136. SELECTION OF PARTICIPANTS AND WINNERS. –
24	THE SELECTION OF PARTICIPANTS AND WINNERS OF A
25	PROMOTIONAL PROGRAM SHALL BE GUIDED BY THE
26	FOLLOWING:
27	(A) MODE OF SELECTION OF PROSPECTIVE
28	PARTICIPANTS/ENTRIES – PROSPECTIVE
29	PARTICIPANTS/ENTRIES ARE SELECTED IN A FAIR,
30	HONEST AND TRANSPARENT MANNER. THERE MUST BE
31	PROOF OF NOTICE OF SELECTION AND SUCH OTHER
4 /	RELEVANT INFLIMINATION IN THE SELECTED

1	PARTICPANTS IN A MANNER EXPRESSLY PROVIDED
2	FOR IN THE MECHANICS.
3	(B) DETERMINATION OF WINNERS - DRAW DATE OR
4	DATES FOR THE SELECTION OF PARTICIPANTS OR
5	WINNERS TO A PROMOTIONAL CAMPAIGN OR ACTIVITY
6	SHALL NOT BE MORE THAN FOURTEEN (14) DAYS AFTER
7	THE DEADLINE OF THE SUBMISSION OF ENTRIES.
8	WINNERS MAY BE DETERMINED THROUGH THE USE OF
9	ANY TECHNIQUE NOT CONTRARY TO LAW, MORALS AND
10	PUBLIC POLICY PROVIDED THE SAME SHALL BE
11	CONDUCTED IN A FAIR, HONEST AND TRANSPARENT
12	MANNER."
13	Sec. 27. R. A. No. 7394 is hereby amended by inserting a new Article 148
14	under Title IV - Consumer Credit Transaction to read as follows:
15	"ART. 148. IMPLEMENTING AGENCY. – THE BANGKO SENTRAL
16	NG PILIPINAS SHALL STRICTLY ENFORCE THE PROVISION OF
17	THIS CHAPTER AND ITS IMPLEMENTING RULES AND
18	REGULATIONS EXCEPT THOSE WHICH FALL WITHIN THE
19	JURISDICTION OF THE SECURITIES AND EXCHANGE
20	COMMISSION."
21	Sec. 28. Article 149, Chapter I - Establishment and Composition, Title V of R.
22	A. No. 7394 is hereby amended to read as follows:
23	"Art. [149] 166. Composition. The Council shall be composed of
24	representatives from the following government agencies and non-
25	government agencies:
26	 Department of Trade and Industry;
27	b) Department of Education, [Culture and Sports,]
28	c) Department of Health;
29	d) Department of Agriculture;
30	E) DEPARTMENT OF ENERGY;
2.1	E) BANCKO SENTRAL NO DILIDINAS:

1	G) [e] four (4) representatives from the consumer
2	organizations of nationwide base to be chosen by the President
3	among [the] ITS nominees [submitted by the various groups in
4	the Philippines]; AND
5	H) [f] two (2) representatives from the business
6	industry/sector to be chosen by the President from among the
7	nominees submitted by the various business organizations."
8	Sec. 29. Article 151, Chapter I - Establishment and Composition, Title V of R.
9	A. No. 7394 is hereby amended to read as follows:
10	"Art. [151] 168. Per Diems of Members. — The members of the
11	Council shall be entitled to an allowance of FIVE THOUSAND PESOS
12	(P5,000.00) [five hundred pesos (P500.00)] per meeting actually
13	attended but not more than TWENTY THOUSAND PESOS
14	(P20,000.00) [two thousand pesos (P2,000.00)] a month."
15	Sec. 30. Article 156, Chapter II - Powers and Functions, Title V, of R. A. No.
16	7394 is hereby amended to read as follows:
17	"Art. [156] 173 Consumer Participation. – The Departments shall
18	establish procedures for RECOGNITION OF THE meaningful
19	participation by consumers or consumer organizations in the
20	development and review of department rules, policies, and programs.
21	Such procedures shall include provisions for a forum, where consumers
22	can express their concerns and recommendations to decision-makers.
23	The departments shall exert efforts to inform consumers of pending
24	proceedings where their participation is important."
25	Sec. 31. Article 164, Chapter III - Consumer Complaints, Title V, of R. A. No.
26	7394 is hereby amended to read as follows:
27	"Art. [164] 181. Sanctions. – After investigation, any of the following
28	administrative penalties may be imposed even if not prayed for in the
29	complaint:
30	"a) ×××
31	"X X X
32	"E) ALITOMATIC CANCELLATION OF A BUSINESS NAME:

[e] F) the imposition of administrative fines in such amount as deemed reasonable by the Secretary, which shall in no case be less than FIFTY THOUSAND PESOS (P50,000.00) [Five hundred pesos (P500.00)] nor more than ONE MILLION PESOS (P1,000,000.00) [Three hundred thousand pesos (P300,000.00)] depending on the gravity of the offense, and an additional fine of not [more] LESS than One thousand pesos (P1,000.00) FOR [or] each day of continuing violation."

Sec. 32. R. A. No. 7394 is hereby amended by inserting a new Article 185 under Title VI - Transitory and Final Provisions to read as follows:

"ART. 185. CRIMINAL PENALTIES. – ANY PERSON WHO VIOLATES ANY PROVISION OF THIS ACT SHALL, UPON CONVICTION, BE SUBJECT TO A FINE OF NOT LESS THAN FIFTY THOUSAND PESOS (P50,000.00) BUT NOT MORE THAN ONE MILLION PESOS (P1,000,000.00) OR IMPRISONMENT OF NOT LESS THAN THREE (3) YEARS BUT NOT MORE THAN SEVEN (7) YEARS OR BOTH, UPON THE DISCRETION OF THE COURT."

Sec. 33. Article 169, Title VI - Transitory and Final Provisions of R. A. No. 7394 is hereby amended to read as follows:

"Art. [±69] **187**. *Prescription*. — All actions or claims accruing under the provisions of this Act and the rules and regulations issued pursuant thereto shall prescribe within [ŧwo-(2)] **THREE** (3) years from the time the consumer transaction was consummated or the deceptive or unfair and unconscionable act or practice was committed and in case of hidden defects, from discovery thereof."

Sec. 34. *Renumbering of Articles*. Articles of R. A. No. 7394 are hereby renumbered accordingly.

Sec 35. *Implementing Rules and Regulations.* – Within sixty (60) days from the effectivity of this Act, the Council shall formulate the rules and regulations to effectively implement the provisions of this Act.

Sec. 36. Separability Clause. – If any portion or provision of this Act is declared unconstitutional, the remainder of this Act or any provisions not affected thereby shall remain in force and effect.

Sec. 37. *Repealing Clause*. – Any laws, presidential decrees or issuances, executive orders, letters of instruction, rules or regulations inconsistent with the provisions of this Act are hereby repealed or modified accordingly.

Sec. 38. *Effectivity*. – This Act shall take effect fifteen (15) days following its complete publication in two (2) newspapers of general circulation or in the *Official Gazette*.

Approved,