NINETEENTH CONGRESS OF THE REPUBLIC OF THE PHILIPPINES

First Regular Session



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SENATE Senate Bill No. 978

Introduced by Senator Aquilino "Koko" Pimentel III

AN ACT PROHIBITING THE ISSUANCE OF PRE-APPROVED CREDIT CARDS WITHOUT THE CONSENT OF THE CONSUMER AND FOR OTHER PURPOSES

EXPLANATORY NOTE

Article XVI, Section 9 of the 1987 Constitution states that, "The State shall protect consumers from trade malpractices and from substandard hazardous products."

Article 2 of Republic Act No. 7394, otherwise known as the Consumer Act of the Philippines, declares that "It is the policy of the state to protect the interests of the consumer, promote his general welfare and to establish standards of conduct for business and industry. Towards this end, the State shall implement measures to achieve the following objectives: x x x; (b) protection against deceptive, unfair, and unconscionable sales, acts and practices; (c) provision of information and education to facilitate sound choice and the proper exercise of rights by the consumer; and (d) provision of adequate rights and means of redress; x x x."

According to reports, the issuance of pre-approved credit cards is among the Top 5 complaints against credit card operations¹ of banks, quasi-banks, and/or its subsidiaries or affiliates despite the issuance of Bangko Sentral ng Pilipinas' (BSP) Circular No. 702 on December 15, 2010, prohibiting such act. The said prohibition was further reiterated by the BSP in Circular No. 845 dated August 15, 2014.

Credit card issuers have been using "loyalty offers" as basis when it comes to issuing pre-approved cards. Some also send unsolicited supplementary cards which are extensions of an existing cardholder's initial credit card. Consumers are, in effect, deceived and enticed to use these pre-approved credit cards, with some ending up buried in credit card debts.

This bill seeks to strengthen the prohibition on the issuance of pre-approved credit cards to consumers and provide for heavier penalties for violations of this Act.

The passage of this measure is earnestly sought.

AQUILINO "KOKO" PIMENTEL III

¹https://www.rappler.com/business/industries/67420-decline-pre-approved-credit-cards/

Senate Secretary 22 AUG -1 P2 58

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Introduced by Senator Aquilino "Koko" Pimentel III

AN ACT PROHIBITING THE ISSUANCE OF PRE-APPROVED CREDIT CARDS WITHOUT THE CONSENT OF THE CONSUMER AND FOR OTHER PURPOSES

Be it enacted by the Senate and House of Representatives of the Philippines in Congress assembled:

SECTION 1. Short Title. – This Act shall be known as the "Preapproved Credit Card Prohibition Act".

SEC. 2. Declaration of Policy. – Article XVI, Section 9 of the 1987 Constitution states that "The State shall protect consumers from trade malpractices and from substandard hazardous products."

Furthermore, Article 2 of Republic Act No. 7394, otherwise known as the Consumer Act of the Philippines, declares that, "It is the policy of the state to protect the interests of the consumer, promote his general welfare and to establish standards of conduct for business and industry. Towards this end, the State shall implement measures to achieve the following objectives: x x x; (b) protection against deceptive, unfair, and unconscionable sales, acts and practices; (c)

provision of information and education to facilitate sound choice and the proper exercise of rights by the consumer; and (d) provision of adequate rights and means of redress; x x x."

SEC. 3. *Definition of Terms.* –

a. *Credit Card* – Any card, plate, coupon book or other credit device existing for the purpose of obtaining money, property, labor or services on credit;

b. Credit Card Application – A documented request of the credit card applicant to a credit card issuer for the availment of a credit card;

c. Credit Card Holder – A person who owns and benefits from the use of a credit card;

d. Credit Card Issuer — A bank, quasi-bank, and/or its subsidiary or affiliate, or any entity that offers the use of its credit card facilities; and

e. *Pre-approved Credit Card* – Unsolicited credit card issued by a credit card issuer to a consumer who has not applied for such credit card.

SEC. 4. Prohibition on the Issuance of Pre-approved Credit Cards Not Applied For. — Banks, quasi-banks, and/or its subsidiaries or affiliates, or any entity authorized to be a credit card issuer shall not issue pre-approved credit cards to customers who have not applied for them.

SEC. 5. Acts Tantamount to Issuing Pre-approved Credit Cards. 1 - The following acts shall be tantamount to the issuance of a pre-2 approved credit card which are violative of Section 4 hereof: 3 4 a. Sending of credit cards to consumers with no prior 5 application, written request and supporting documents 6 required for prudent credit card evaluation; 7 8 b. Sending of unsolicited supplementary cards and other 9 cards with added features which are not in replacement 10 or a substitute of an existing cardholder's initial credit 11 card; 12 13 c. Unsolicited calls by credit card issuers requesting 14 updated information from selected clients in order to be 15 entitled to receive a credit card as a reward for his or her 16 continued patronage of the credit card issuer's other 17 financial products; 18 19 d. Unsolicited calls by the credit card issuer to its depositors 20 informing them that they already have a credit card from 21 the card issuer's Credit Card Department due to good 22 standing as a depositor; 23 24 e. Sending of mails with credit card enclosed which will be 25 deemed accepted upon the receipt of such card by a 26 receiver, whether authorized or not; 27 28 f. Sending to a consumer an unsolicited credit card which 29 is deemed accepted unless a request for termination is 30 promptly instructed by the cardholder to the credit card 31

issuer; and

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g. Sending of credit cards as free offers to consumers who availed themselves of the credit card issuer's other financial products.

SEC. 6. Harassment by Credit Card Collection Companies. – Credit card collection agents shall be prohibited from engaging in any unethical collection activities or any form of harassment against consumers who use pre-approved credit cards.

SEC. 7. Duty of Credit Card Issuers. – Banks, quasi-banks, and/or its subsidiaries or affiliates, or any entity issuing credit cards must exercise, in accordance with the Manual of Regulations for Banks (MROB) and the Manual of Regulations for Non-Bank Financial Institutions (MORNBFI), proper diligence by ascertaining that applicants possess good credit standing and are financially capable of fulfilling their credit obligations.

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SEC. 8. Penalties. – The penalty for violating any of the prohibited acts under this Act shall be:

a. First Offense: Censure for the directors and officers of the credit card issuer responsible for the violation and a fine of Three Hundred Thousand Pesos (PhP 300,000.00).

b. Second Offense: Suspension of the credit card issuer concerned from the credit facilities of the Bangko Sentral ng Pilipinas (BSP) and a fine of Five Hundred Thousand Pesos (PhP 500,000.00).

c. Third Offense: Revocation of the license to engage in the credit card business and a fine of Eight Hundred Thousand Pesos (PhP 800,000.00).

SEC. 9. *Implementing Rules and Regulations.* – Within sixty (90) days from the effectivity of this Act, the BSP shall formulate rules and regulations for the proper implementation of this Act.

SEC. 10. Separability Clause. – Should any provision or part of this Act be declared unconstitutional or invalid, the other provisions and parts hereof, insofar as they are separable from the invalid ones, shall remain in full force and effect.

SEC. 11. Repealing Clause. – All laws, decrees, orders, issuances, rules and regulations or parts thereof which are inconsistent with this Act are hereby repealed or modified accordingly.

SEC. 12. Effectivity Clause. – This Act shall take effect fifteen (15) days after its publication in the Official Gazette or in at least two (2) newspapers of general circulation.

Approved,